



Urgent Field Safety Notice

Jasmine Mobile Lifter – Mast Connector

Invacare Ref: FSN 038

Date: 16th May 2011

Urgent Safety Information:

In the interests of the safety of our customers we would like to bring your attention to a potential problem with the mast connector on the Jasmine Mobile Lifter. A near incident has been reported in US where the mast connector failed. This type of failure could present a risk of injury to patient and / or attendant. As a safety precaution Invacare intend to recall units for examination.

Serial numbers of affected product:

Affected Serial Numbers				
10gsz280002	10GSZ280014	10HSZ280016	10isz280002	10jsz280017
10gsz280003	10GSZ280015	10HSZ280017	10isz280003	10jsz280018
10gsz280004	10GSZ280016	10HSZ280018	10isz280005	10jsz280022
10gsz280005	10gsz280017	10hsz280024	10ISZ280006	10jsz280023
10gsz280006	10gsz280018	10hsz280028	10isz280011	10JSZ280024
10gsz280007	10gsz280019	10hsz280029	10isz280012	10JSZ280025
10gsz280008	10HSZ280007	10hsz280030	10ISZ280015	10JSZ280030
10gsz280009	10HSZ280009	10hsz280037	10ISZ280016	10JSZ280031
10gsz280010	10HSZ280013	10isz2280009	10ISZ280017	10jsz80016
10gsz280012	10HSZ280014	10isz280001	10ISZ280018	10jsz80027
10GSZ280013	10HSZ280015			

Action:

Withdraw from use and quarantine affected units.

Please be advised that if you have purchased products from within the affected serial number ranges you will be notified separately by Invacare, and arrangements agreed for collection and return of your product. To avoid any inconvenience to our customers Invacare will provide a temporary replacement lifter until examination is completed, and refurbished if necessary.



Invacare® Limited
Pencoed Technology Park ·
Pencoed · Bridgend CF35 5HZ
Tel: +44 1 656 776 222
Fax: +44 1 656 776 220

Invacare® Ireland Ltd
Unit 5 · Seatown Business Campus
Seatown Road · SWORDS · County,
Dublin
Tel. +353 1 8107084
Fax +353 1 8107085



Please ensure that the information in this notice is made available to all relevant personnel within your organisation and / or customer base, and / or any organisation where the potentially affected devices have been transferred. Please also ensure that awareness is maintained for an appropriate period.

Invacare acknowledges that this may be an inconvenience; however it is not an option and must be done immediately to mitigate the potential safety risk.

If you have any questions relating to this bulletin, or should you require any additional information, please contact;

Technical Services Department

Tel. 01656 776333

Fax. 01656 776330

Invacare confirm that the relevant Competent Authorities have been informed of this Field Safety Corrective Action.



Invacare® Limited
Pencoed Technology Park ·
Pencoed · Bridgend CF35 5HZ
Tel: +44 1 656 776 222
Fax: +44 1 656 776 220

Invacare® Ireland Ltd
Unit 5 · Seatown Business Campus
Seatown Road · SWORDS · County,
Dublin
Tel. +353 1 8107084
Fax +353 1 8107085