

Rue François-Perréard 18 - PO Box 142 To  
CH-1225 Chêne-Bourg Switzerland  
Tel +41 22 839 79 00  
Fax +41 22 839 79 10  
Email [vigilanceUSF@Ecolab.com](mailto:vigilanceUSF@Ecolab.com)

Healthcare Organisation Name  
Address

## URGENT FIELD SAFETY NOTICE

Date: 08/11/19

Object:

- Batch recall  
 Information and/or recommendations

Affected products:

Device Commercial Name	Packaging	Article Code
UNISEPTA FOAM 2	12x750ML	2458241__L3, 2458241GM
	1X750ML	2458953
	2X5L	2458539__L3

Madam, Sir,

We have identified that you received products in the above table, and we are recalling all batches (Annex II) as they do not comply with our quality expectations. They may contain the opportunistic environmental microorganism Burkholderia Cepacia.

Burkholderia cepacia poses little medical risk to healthy people. However, it is a known cause of infections in hospitalized patients. Patients who have certain health problems like weakened immune systems, especially immunocompromised patients or in neonatal care, or chronic lung diseases, particularly those with cystic fibrosis, are at higher risk of infection.

The products are available in a variety of packaging: foam sprays, diffused foam sprays (see indication in the above table) and dropping bottles. Depending on the indicated application of the products, the risks are different. When using a diffused foam form, the risk is higher for the at-risk population due to possible inhalation exposure. When using the product in a wiping action, the probability of the bacteria infecting the at-risk patient population is less important. Laboratory data indicates that, the bacteria, if present in the product, dies two and a half minutes after product use on surfaces (see in Annex III the test report conducted with SURFA'SAFE PREMIUM, equivalent product to the recalled ones).

Corrective actions to eliminate the contamination source are being implemented. We have introduced additional hygiene security protocols which means that all our medical devices manufactured and delivered from our Sainghin-en-Mélantois plant will have successfully passed the test protocols.

For precautionary reasons, we ask that you stop immediately using the recalled products that you may have in stock, as there is a risk they may be contaminated.

We ask you to block and isolate these products. In addition, we need you to inform immediately your end customers and ask them to notify you of the quantities they have in stock. You will be required to collect the completed response form (Annex I) from your customers and share a consolidated form with us of all the products you have recalled to the following e-mail address: [vigilanceUSF@Ecolab.com](mailto:vigilanceUSF@Ecolab.com). Any quantity declared can be subject of verification.



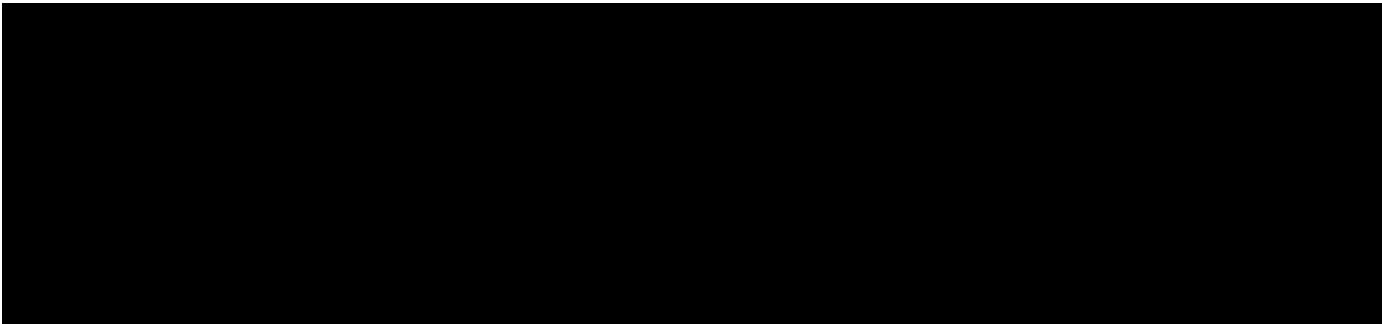
Please acknowledge receipt of this communication by returning at your earliest convenience - but no later than 05/12/2019 - the completed and signed reply form.

Your Anios representative will contact you to discuss the return of the recalled product you have in stock. We remain at your entire disposal for any question or assistance that you may need.

The undersigns confirm that this notice has been reported to the appropriate Regulatory Agency.

Please accept our apologies for the inconvenience it may have caused.

Yours faithfully



This notice needs to be passed on all those who need to be aware within your organization or to any organization where the potentially affected devices have been transferred.

This means, if you are a distributor, that this information has to be forwarded to any customers which was delivered with one of the affected batches.

Please maintain awareness on this notice and resulting action for an appropriate period to ensure effectiveness of the corrective action.

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 Address

## ANNEX I CUSTOMER REPLY FORM

### 1. Field Safety Notice (FSN)

FSN Reference:  
 FSN\_USF\_SSP\_DISTRIBUTORS\_EN\_EX EU

FSN Date: November 8, 2019

Affected products: **Please refer to Annex II**

### 2. Customer Details

Customer Number	
Healthcare Organisation Name*	
Organisation Address*	
Department/Unit	
Shipping address if different to above	
Contact Name*	
Title or Function	
Telephone number*	
Email*	
Print Name*	
Signature*	
Date*	

Mandatory fields are marked with \*

### 3. Customer action undertaken on behalf of Healthcare Organisation

- I confirm receipt of the Field Safety Notice (FSN) and that I read and understood its content.
- I performed all actions requested by the FSN.
- The information and required actions have been brought to the attention of all relevant users and executed, including end customers in case of distribution of those products
- I informed the supplier of the stock I have that is subject of the recall and needs to be returned

PERSON OF CONTACT FOR RETURN OF GOOD: \_\_\_\_\_

EMAIL OF CONTACT: \_\_\_\_\_

PHONE NUMBER OF CONTACT: \_\_\_\_\_

Device Commercial Name	Article Code	Batch N°	Packages Quantity (units)

- No affected devices are available for return
- Other Action (Define):

### 4. Return acknowledgement to sender

Email	VigilanceUSF@Ecolab.com
Postal Address	USF Rue François-Perréard 18 - PO Box 142 CH-1225 Chêne-Bourg Switzerland
Fax	+41 22 839 79 10
Deadline for returning the customer reply form	05/12/2019

It is important that your organisation takes the actions detailed in the FSN and confirms that you have received the FSN.  
Your organisation's reply is the evidence we need to monitor the progress of the corrective actions

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## ANNEX II AFFECTED PRODUCTS BATCHES

### 1. Field Safety Notice (FSN) FSN

Reference:

FSN\_USF\_SSP\_DISTRIBUTORS\_EN\_EX EU  
 FSN\_USF\_SSP\_DISTRIBUTEURS\_EN\_EX NON EU

FSN Date: *November 8, 2019*

Reply form: ***Please refer to Annex I***

### 2. Affected Products Batches

Device Commercial Name	Packaging	Article code	Batch number
UNISEPTA FOAM 2	12x750ML	2458241__L3	A03814S
			A08702S
			A15106S
			A21511S
			A26102S
			A31010S
			B00726S
			B07927S
			B10630S
			B16924S
			B19704S
			W34013S
			2458241GM
	A15106S		
	A26102S		
	A33225S		
	B07927S		
	B16924S		
	W34013S		
	1X750ML	2458953	A21511S
A26102S			
B10630S			
2X5L	2458539__L3	A03814S	
		A09917S	
		A13105S	
		A19023S	
		A21511S	
		A26102S	

Device Commercial Name	Packaging	Article code	Batch number
UNISEPTA FOAM 2	2X5L	2458539__L3	A31010S
			A33225S
			B00726S
			B07927S
			B10630S
			B13617S
			B16924S
			B19704S
			B25428S
			W32513S

Sainghin-en-Mélantois , on the October 31<sup>th</sup> 2019

**Responsibles :**



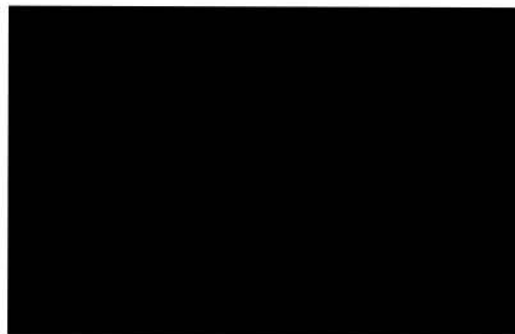
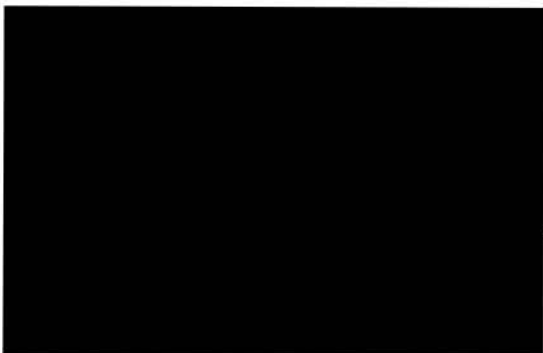
**Study followed by :**



**PURPOSE OF THE STUDY :**

Study of the survival of the bacteria *Burkholderia cepacia* contained in the disinfectant detergent SURFA'SAFE PREMIUM after application on two types of surface

**In charge of the study :**



s 5 numbered pages including 0 appendix

## PROTOCOL

The tests described below were carried out based on the standard NF EN 16615 (May 2015) "Chemical disinfectants and antiseptics - Quantitative test for the evaluation of bactericidal and yeasticidal activity on non-porous surfaces, with mechanical action using wipes in the medical field (Phase 2 / Step 2)".

### Principle :

The disinfectant detergent SURFA'SAFE PREMIUM (lot B 274.24S) contaminated with the bacteria *Burkholderia cepacia* is applied on two types of surfaces according to the protocols described below.

Tested surfaces: Stainless steel and PVC.

Test areas are plotted 10/10 cm square on each surface

Six zones 10/10 cm are identified : 1, 2, 3, 4, 5, 6

↳ Protocol 1 : Two sprays of SURFA'SAFE PREMIUM (Batch B 274.24S) are applied to each test area of each surfaces (stainless steel / PVC) and wiping of each zone is carried out using a wipe (1 go- return).

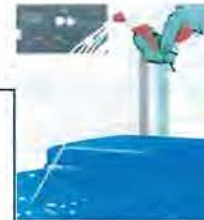
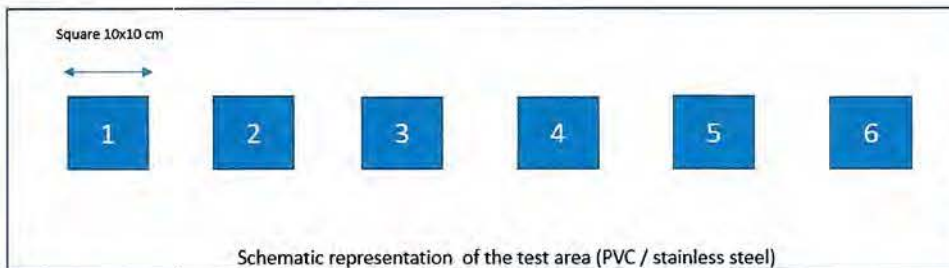
↳ Protocol 2 : Two sprays of SURFA'SAFE PREMIUM (Batch B 274.24S) are applied to one wipe and then wiping of each test area of each surface (stainless steel / PVC) is carried out using this wipe (1 go- return).

Each operation is performed in duplicate.



Below the diagram of the tests.

Protocol 1: On PVC and stainless-steel surface.



2 sprays on each square of 10x10 cm then wiping of each square with wipe



After the implementation of the protocol, a contact time is respected before proceeding to the sampling of residual germs on the surfaces.

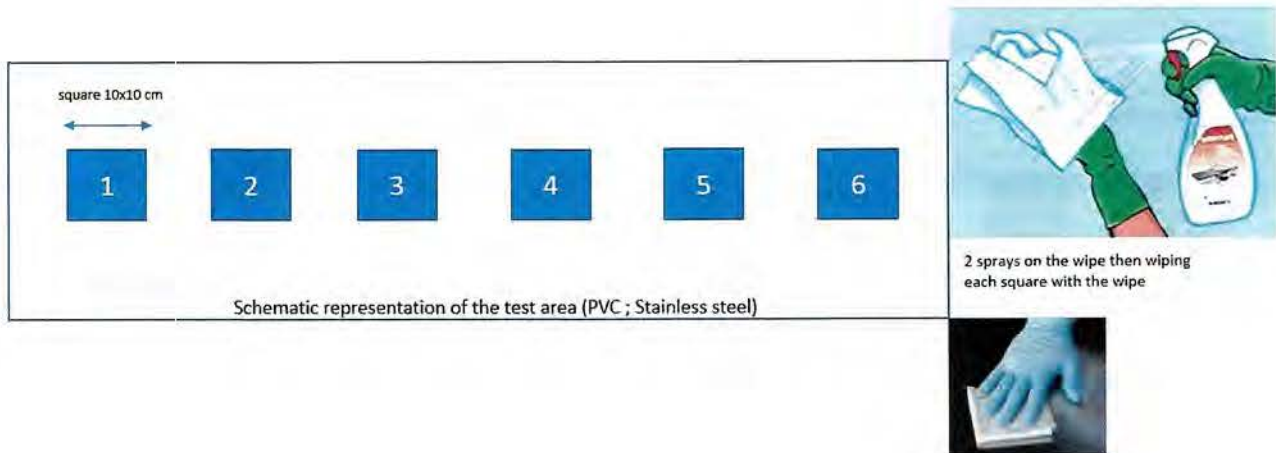
The experimental plan (zone/contact time) is as follows :

- Zone 1 : T0 : immediate
- Zone 2 : Contact time of 1 min
- Zone 3 : Contact time of 1 min 30
- Zone 4 : Contact time of 2 min
- Zone 5 : Contact time of 2 min 30
- Zone 6 : Contact time of 3 min

The *Burkholderia cepacia* strain is recovered by applying a Count tact box for 10 seconds on each defined area.

The Petri dishes are then incubated for 48H at 30°C ± 1°C

Protocol 2: On PVC and stainless-steel surface.



After the implementation of the protocol, a contact time is respected before proceeding to the sampling of residual germs on the surfaces.

The experimental plan (zone/contact time) is as follows :

- Zone 1 : T0 : immediate
- Zone 2 : Contact time of 1 min
- Zone 3 : Contact time of 1 min 30
- Zone 4 : Contact time of 2 min
- Zone 5 : Contact time of 2 min 30
- Zone 6 : Contact time of 3 min

The *Burkholderia cepacia* strain is recovered by applying a Count tact box for 10 seconds on each defined area.

The Petri dishes are then incubated for 48H at 30°C ± 1°C

## Résultats : Protocol 1

### Surface PVC

Contact time	Zone 1 : T0 CFU/25 cm <sup>2</sup>	Zone 2: T1min CFU/25 cm <sup>2</sup>	Zone 3: T1min30 CFU/25 cm <sup>2</sup>	Zone 4: T2min CFU/25 cm <sup>2</sup>	Zone 5: T2min30 CFU/25 cm <sup>2</sup>	Zone 6: T3min CFU/25 cm <sup>2</sup>
Test Result	+	+	231	32	0	0
PVC	+	+	243	41	0	0
	+	+	217	25	0	0

### Surface Stainless steel

Contact time	Zone 1 : T0 CFU/25 cm <sup>2</sup>	Zone 2: T1min CFU/25 cm <sup>2</sup>	Zone 3: T1min30 CFU/25 cm <sup>2</sup>	Zone 4: T2min CFU/25 cm <sup>2</sup>	Zone 5: T2min30 CFU/25 cm <sup>2</sup>	Zone 6: T3min CFU/25 cm <sup>2</sup>
Test Result	+	+	144	15	0	0
Inox	+	+	130	17	0	0
	+	+	127	19	0	0

## Résultats : Protocol 2

### Surface PVC

Contact time	Zone 1 : T0 CFU/25 cm <sup>2</sup>	Zone 2: T1min CFU/25 cm <sup>2</sup>	Zone 3: T1min30 CFU/25 cm <sup>2</sup>	Zone 4: T2min CFU/25 cm <sup>2</sup>	Zone 5: T2min30 CFU/25 cm <sup>2</sup>	Zone 6: T3min CFU/25 cm <sup>2</sup>
Test Result	+	+	202	32	0	0
PVC	+	+	213	27	0	0
	+	+	227	39	0	0

### Surface Stainless steel

Contact time	Zone 1 : T0 CFU/25 cm <sup>2</sup>	Zone 2: T1min CFU/25 cm <sup>2</sup>	Zone 3: T1min30 CFU/25 cm <sup>2</sup>	Zone 4: T2min CFU/25 cm <sup>2</sup>	Zone 5: T2min30 CFU/25 cm <sup>2</sup>	Zone 6: T3min CFU/25 cm <sup>2</sup>
Test Result	+	+	151	22	0	0
Inox	+	+	163	20	0	0
	+	+	140	17	0	0

## Conclusion :

Regardless of the protocol and the surface, the results of the tests demonstrate that the *Burkholderia cepacia* strain contained in SURFA'SAFE PREMIUM (Batch B 274.24S) is no longer present after 2 minutes 30.