



**Precautionary recall measure for particular box-numbers
of one production batch of Stericlin® see-through pouches**

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Dear valued customer,

we consider the safety of our products as the highest priority. From the revision of an internal quality assurance process we consider it possible that single products of one of our production batches could eventually not comply with high quality standards of our brand.

Consequently and due to the potential risk of local weaknesses in the seal of pouches, we have started a precautionary recall action of particular distribution boxes of the following Stericlin®-see-through pouches (material combination paper/film, article number 3FKFB210148, pouch size 20cm x 27cm). Only single items from one production batch, distributed from 16th of January until 30th of January, are affected by this recall. We have been able to identify all recipients of the affected distribution boxes due to our complete tracking of products. The batch-number and box-numbers are provided below in order to allow you to recognise affected products within your stock.

Please do not use any affected product any longer and send these products back to us for further investigations. Affected products will be fully replaced by new products at our expenses. Replacement of goods will also apply to open boxes with incomplete residual amount of pouches. In order to request any assistance, you can contact your regular contact person within our organisation or alternatively contact us via telephone number +49 9852 / 901 134 (accessible from Monday to Friday from 9 h until 17 h).

With respect to the safety of our customers we have to decide to initiate this precautionary recall measure of pouches as these are identified by batch-number and box-numbers. No other products are affected by this measure. The highest quality of our products and the safety of our customers are at the center of our concerns.

We apologize for any inconvenience that may be caused by this measure!

How do You recognise whether your product is affected?

The following products are affected:

article-number: 3FKFB210148
 pouch size: 20 x 27 cm
 batch-number: 3037929
 box-number: from box 1 to 100

(any further box-numbers of the same production batch – starting from box-number 101 – are not affected)

How can You find the essential data on the products?

There is a label on any single distribution box. You will find any named essential information on that label. For your assistance, the position of essential information on the label is highlighted in the subsequent image of an example of such label.

