

Return or exchange

28.09.2023

DESCOCEPT SENSITIVE WIPES, 100 wipes, REF 00-323DS-T100

Impregnation liquid may sag during storage

Dear User

It has come to our attention that our product DESCOCEPT SENSITIVE WIPES, 100 sheets with spunlace fleece, may sag during prolonged storage. This means that the top 30 to 40 sheets are no longer sufficiently moist. When the wipes are subsequently used for disinfection, there is no longer sufficient wetting of the treated surface.

We already informed you about this problem in an Urgent Safety Information in early March 2023. As a direct response, we have made available a modified version of DESCOCEPT SENSITIVE WIPES, 100 sheets. The improved version contains a DESOTEX Bio non-woven, which does not show the above mentioned bagging behaviour.

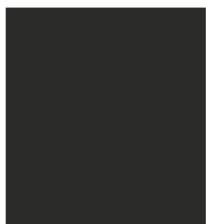
We would like to emphasise once again that only the old version of DESCOCEPT SENSITIVE WIPES, 100 sheets with spunlace fleece is affected by the bagging behaviour described above. You can also recognise the old product variant affected by the old product layout. **You will not see the new Dr Schumacher logo on the top left hand side. The recalled products fall under the following batch and expiry date, which you can find in the table on the right.**

If you have a product from the above batch, please return it to the address below. We will replace the returned unopened quantities with the optimised DESOTEX bio-fleece version free of charge and in a timely manner. If you are a retailer and have supplied the products to your customers, please forward this information to your customers.

If you have any further questions or require information, please contact us by fax on +49-5664-8444 or by email at info@schumacher-online.com.

We sincerely apologise for any inconvenience this may cause and thank you for your support.

Yours sincerely
Dr. Schumacher GmbH



Packaging of the improved product.



Packaging of the affected batch.

Charge	Expiry date
235529	17.11.2023
237635	14.01.2024
237642	14.01.2024
237647	16.01.2024
237860	19.01.2024
239900	03.03.2024
250088	23.11.2024
250912	14.12.2024
250928	15.12.2024
250994	16.12.2024