Customer Service Information



 Department:
 AFTER SALES
 Subject: TECHNICAL BULLETIN D-167
 Date: 15.6.2010

 Product:
 PLANMECA COMPACT i
 Originator: Jukka Fallström
 Issued by: Maija Lampinen

Instrument hoses of Planmeca Compact units

BACKGROUND

To secure safety operation of the Planmeca Compact dental unit, there is a hole on the instrument hose outer surface in case the air tube inside the instrument hose starts to leak. This hole was taken into use already in the year 1997. However it has been found necessary to remind our dealers about the fact that it is important to add a hole to the hoses without the hole.

The place of the hole has been changed during the years and is not always possible to see. As a precausion it is recommended that the hole is always added if the hole is not clearly visible (Picture 1).

NOTE! Broken instrument hoses should never be used but should be replaced with the new one immediately.



Picture 1. Instrument hose with the hole

Customer Service Information



HOW TO ADD THE HOLE TO THE INSTRUMENT HOSE?

It is strongly recommended that the hole is added to all instrument hoses without the hole during the next service visit. Please make the hole carefully according to the picture 2. It is important that the hole is round to prevent hose from splitting. Please be careful not to damage the tubes and wires inside the hose.



Picture 2. How to make the hole?



Picture 3. It is important that the hole is round to prevent hose from splitting.