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Customer name & address

Koblach, 26.04.2021

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## Field Safety Notice for Zolid FX Multilayer and Zolid gen-x

Dear Sir or Madam,

Today, we want to inform you about the possibility of a contamination of our blanks in the following production batches of Zolid FX Multilayer and Zolid gen-x.

In these batches, there is a potential risk of foreign particles introduced during the production process that could affect the aesthetics as well as mechanical properties of the final product.

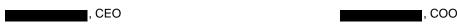
To date, no complaints related to the above have been reported to us. This safety information is a voluntary, precautionary measure to ensure the high quality and safety standards of Amann Girrbach products.

We therefore ask you to return the products you have in stock with the batch numbers mentioned below to Amann Girrbach AG. Please enter the number of blanks you will be returning in the table below.

| Article number      | Article                  | Batch/LOT      | Number returned |
|---------------------|--------------------------|----------------|-----------------|
| <mark>761778</mark> | Zolid FX ML 0/A1 98X20N  | <b>2103000</b> |                 |
| <mark>761810</mark> | Zolid FX ML D2/D3 98X20N | 2103001        |                 |
| <mark>766945</mark> | Zolid gen-x D3 98X16     | 2103000        |                 |

We have already corrected this defect internally and assure you a perfect replacement.

Thank you in advance for your support.



This letter has been typed and is therefore valid without signature.