

May 25, 2005

Field Correction

Dimension[®] clinical chemistry system – RCRP (DF34) Flex[®] reagent cartridge

Lots CF5285, EJ5294, EG5300, CJ5336, EF5306, BP5316, BA5326, DH5341, DE5348, FJ5356

Dear Dimension[®] Customer:

Our records indicate that you have received one or more of the following lots of RCRP (DF34) Flex[®] reagent cartridges for your Dimension[®] clinical chemistry system:

CF5285, EJ5294, EG5300, CJ5336, EF5306, BP5316, BA5326, DH5341, DE5348, FJ5356

Dade Behring has confirmed a stability issue with the particle reagent used to manufacture the RCRP Flex[®] lots listed above. The instability, which is observed over time, may result in an inability to calibrate, flagged results, imprecision or inaccuracy. QC and patient results may shift high or low, and the magnitude of the shift may vary. Affected results are likely to be accompanied by an error message.

Dade Behring has traced the cause of the instability to a raw material component and a correction has been implemented. Other lots of RCRP (DF34) Flex[®] reagent cartridges have been tested in accelerated stability studies and do not exhibit the instability.

Dade Behring is notifying customers to:

1. Discontinue use of the RCRP (DF34) Flex lots listed above
2. Discard any remaining inventory of these lots
3. Contact the Atlanta Customer Service Center at (800)241-0420 for replacement product

We apologize for any inconvenience caused by this situation. If you have any technical questions, please contact the Dade Behring Technical Assistance Center at (800)435-7222.

Please forward this notification to anyone to whom you may have distributed this product.

Sincerely,

Diane K. Stille
Sr. Product Manager