

2006-12-15

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**Field Correction**

Syva® Emit® 2000 Phenobarbital Assay, Catalogue Number 4D019UL,  
lots W1, W2, and W5

Syva® Emit® 2000 Phenobarbital Assay, Catalogue Number 5D019UL,  
lots W1, W2, and W5

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Dear Customer:

Our records indicate that your facility may have received either the Syva® Emit® 2000 Phenobarbital Assay, 4D019UL, lots W1, W2 and/or W5 and/or Syva® Emit® 2000 Phenobarbital Assay, 5D019UL, lots W1, W2 and/or W5.


Investigation by Dade Behring has shown that the W1 lot of 4D019UL and the W1 lot of 5D019UL are exhibiting reduced stability. You may observe problems with calibration, e.g. duplicate errors, linearity flags. In some circumstances, even with a valid calibration, precision may be poor. Additionally, for both 4D019UL and 5D019UL, as a precautionary measure, we are including lots W2 and W5 in the notification.

We recommend that you discard the aforementioned lots that you have received and contact the Dade Behring Customer Center at 800-241-0420 for your replacement needs of 4D019UL or 5D019UL.

Please forward this notice to anyone to whom you may have distributed these products. If you have any questions about the information in the attached letter, please contact the Technical Assistance Center at 800-227-8994 or call your local Dade Behring Representative.

Dade Behring regrets any inconvenience this situation may cause. Thank you for your patience and continued support.

Sincerely,

  
Product Manager, Syva®