

August 30, 2007

Field Correction
Dimension[®] clinical chemistry system
Total triiodothyronine (T3) Flex[®] reagent cartridge (Cat # RF414)
Lots: FC7303, FB7325, BJ7340, CJ7360, CH8009, CF8025

Dear Dade Behring Customer,

Our records indicate that your laboratory uses total triiodothyronine (T3) Flex[®] reagent cartridges (Cat # RF414) on the Dimension[®] clinical chemistry system.


Dade Behring has confirmed that Dimension[®] T3 lots FC7303, FB7325, BJ7340, CJ7360, CH8009, and CF8025 demonstrate reduced open-well stability. Decreases of up to 0.34 ng/mL (0.52 nmol/L) have been observed over the 72-hour open-well life at a T3 level of 1.07 ng/mL (1.65 nmol/L).

Please contact your Dade Behring Customer Service Center at 800-241-0420 to report your no-charge replacement needs and the Customer Service Team will advise you of replacement product availability. There is a limited amount of T3 reagent in stock that demonstrates good open-well stability; replacement quantities may be limited until stock levels are replenished. If possible, please have the original purchase order number (PO) from your RF414 order for lots FC7303, FB7325, BJ7340, CJ7360, CH8009, and CF8025 to expedite processing of the product replacement.

Until you receive replacement product, you may continue to use Dimension[®] T3 lots FC7303, FB7325, BJ7340, CJ7360, CH8009, and CF8025 by processing samples for T3 determination in batch mode (hydrate a fresh well of T3 reagent with each batch and process each batch of T3 samples within 4 hours after hydration). Once you receive replacement product, please discard all remaining inventory of the affected lots.

We apologize for the inconvenience that this situation has caused. If you have any questions regarding this information, please contact the Dade Behring Technical Assistance Center at 800-441-9250. Please forward this notification to anyone to whom you may have distributed this product.

Sincerely,


Sr. Product Manager
Dade Behring Inc.