

2007-11-28

Field Correction
Dimension® clinical chemistry system
Microalbumin (MALB) Calibrator (DC114)
Lot number 7HD049

Dear Dade Behring Customer,


Our records indicate that your laboratory received Microalbumin (MALB) Calibrator (DC114), lot number 7HD049.

Internal investigation has confirmed that use of Microalbumin calibrator lot 7HD049 will result in poor calibration and unacceptable recovery of Quality Control (QC). QC elevations as high as 50% have been observed at Microalbumin concentrations of approximately 10 mg/L.

Please discontinue use of this lot of MALB calibrator and contact your Dade Behring Customer Service Center at 800-241-0420 to report your no-charge replacement needs. There is a limited amount of MALB calibrator in stock, therefore replacement quantities may be restricted until stock levels are replenished. If possible, please have the original purchase order number (PO) from your DC114 order for lot 7HD049 to expedite processing of the product replacement.

We apologize for the inconvenience that this situation has caused. If you have any technical questions regarding this information, please contact the Dade Behring Technical Assistance Center at 800-441-9250. Please forward this notification to anyone to whom you may have distributed this product.

Sincerely,


Sr. Product Manager
Dade Behring Inc., A Siemens Company

As of November 6, 2007, Dade Behring Inc. is a wholly owned subsidiary of Siemens Medical Solutions Diagnostics. In the short term, while we are working toward a legal integration of the two companies, please be aware that customer communications and legal documents will use either the Siemens Medical Solutions Diagnostics or the Dade Behring name, as appropriate.