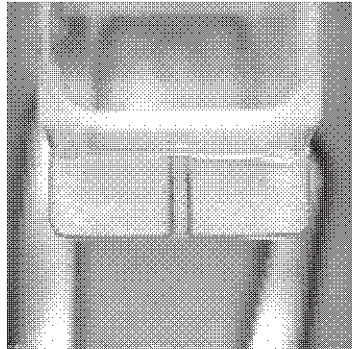


**Urgent Field Safety Notice****August 2011****Dimension Vista® System****Dimension Vista® Cuvettes (KS850) Flange Defect**

<b>X05-076-11</b>	<b>X05-081-11</b>	<b>X05-086-11</b>	<b>X05-090-11</b>	<b>X05-091-11</b>	<b>X05-096-11</b>
<b>X05-101-11</b>	<b>X05-108-11</b>	<b>X05-117-11</b>	<b>X05-122-11</b>	<b>X05-125-11</b>	<b>X05-126-11</b>

Our records indicate that you have received Dimension Vista® Cuvettes (KS850) lot X05-076-11, X05-081-11, X05-086-11, X05-090-11, X05-091-11, X05-096-11, X05-101-11, X05-108-11, X05-117-11, X05-122-11, X05-125-11 and/or X05-126-11. Siemens Healthcare Diagnostics has confirmed a low frequency defect in the molding of the Cuvettes that may result in Cuvette Ring and Cuvette Loader jams. We have determined that the issue is related to a molding defect with the cuvette flange or "wing" breaking, resulting in an error condition. Therefore, patient results are not impacted.



Siemens Healthcare Diagnostics is conducting a voluntary corrective action for these identified lots of cuvettes. Examine your inventory of cuvettes to determine if you have any of the affected lots. Discard all cuvette cartridges with these lot numbers. If the only available inventory is one of the affected lots, please order a replacement lot. Until the replacement lot is available, if an error is encountered, please contact the Technical Solutions Center for assistance in clearing the error.

For replacement product, please contact the Siemens Atlanta Customer Service Center at 800-241-0420 or your local Siemens Service Center.

If you have technical questions or concerns, please contact the Siemens Technical Solutions Center at 800-441-9250 for further assistance. Please forward this notification to anyone to whom you may have distributed this product.

We apologize for the inconvenience that this situation has caused. Thank you for your patience and continued support.

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**Siemens Healthcare Diagnostics Inc.**

09-11

P.O. Box 6101  
Newark, DE 19714-6101[800-441-9250]  
[www.siemens.com/diagnostics](http://www.siemens.com/diagnostics)

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## FIELD CORRECTION EFFECTIVENESS CHECK

### Dimension Vista® Cuvettes (KS850) Flange Defect:

X05-076-11	X05-081-11	X05-086-11	X05-090-11	X05-091-11	X05-096-11
X05-101-11	X05-108-11	X05-117-11	X05-122-11	X05-125-11	X05-126-11

Dear Customer:

This response form is to confirm receipt of the enclosed Siemens Healthcare Diagnostics Urgent Field Safety Notice dated August 2011 regarding Dimension Vista® Cuvette lots X05-076-11, X05-081-11, X05-086-11, X05-090-11, X05-091-11, X05-096-11, X05-101-11, X05-108-11, X05-117-11, X05-122-11, X05-125-11 and X05-126-11. Please read each question and indicate the appropriate answer. Fax this completed form to Siemens Healthcare Diagnostics at the fax number indicated at the bottom of this page.

1. Did we effectively communicate all necessary information? Yes  No

If you selected No, please explain below.

2. Do you now have any of the noted product on hand? (Please check inventories before answering.) Yes  No

3. If the answer to the question above is Yes, do you intend to take the recommended action as requested? Yes  No

Name of person completing questionnaire:

Title:

Institution:

Street:

City:

Instrument Serial Number(s):

State:

Phone:

PLEASE FAX THIS COMPLETED FORM TO THE TECHNICAL SOLUTIONS CENTER AT 302-631-8467.