



May 8, 2019

URGENT FIELD SAFETY NOTICE

Power Express Sample Processing System
AU5800XL Connection Unit

Attention Beckman Coulter Customer,

Beckman Coulter is initiating a field safety corrective action for the product listed above. This letter contains important information that needs your immediate attention.

ISSUE:	Beckman Coulter has received a customer report regarding sample splashing requiring daily cleaning. Root cause investigation determined that possible vibrations and the speed of the unloading arm while the sample is being unloaded from sample rack to the sample carrier on the AU5800XL connection unit could cause sample splashing.
IMPACT:	Spilled sample could lead to exposure to biohazardous material.
ACTION:	Follow your standard laboratory procedures to clean sample spills. Make sure to wear Personal Protective Equipment (PPE) while cleaning sample spills.
RESOLUTION:	A change will be implemented to the AU5800XL connection unit software that slows down the unloading arm. Your Beckman Coulter Field Service Engineer will install the software update during your next service visit.

The national competent authority has been informed of this field safety corrective action.

Please share this information with your laboratory staff and retain this notification as part of your laboratory Quality System documentation. If you have forwarded any of the affected product(s) listed above to another laboratory, please provide them a copy of this letter.

Please complete and return the enclosed Response Form within 10 days so we are assured you have received this important communication.

If you have any questions regarding this notice, please contact [insert local contact information];

- From our website: <http://www.beckmancoulter.com>
- By phone: contact your local Beckman Coulter representative.

We apologize for the inconvenience that this caused your laboratory.

Sincerely,

