

Dimension Vista® System

Dimension Vista High Density Lipoprotein Cholesterol (HDLC)
Potential for Erroneous Result with Flex® Reagent Lot 20062BA

Our records indicate that your facility may have received the following product:

Table 1. Dimension Vista® Affected Product

Assay	Catalog Number	Siemens Material Number (SMN)	Lot Number	Expiration Date (YYYY-MM-DD)	1 st Distribution Date (YYYY-MM-DD)
Dimension Vista High Density Lipoprotein Cholesterol (HDLC) Flex® Reagent Cartridge	K3048A	10464340	20062BA	2021-03-02	2020-03-26

Reason for Urgent Field Safety Notice

The purpose of this communication is to inform you of an issue with the product listed in Table 1 above and provide instructions on actions that your laboratory must take.

Siemens Healthcare Diagnostics Inc. has confirmed the potential for erroneous results due to discolored reagent observed in some wells 5 and 6 of Dimension Vista® High Density Lipoprotein Cholesterol (HDLC) Flex® reagent cartridges lot 20062BA. Most erroneous HDLC results are accompanied by a Dimension Vista System "Abnormal Reaction" [E145] comment however, there have been reports of erroneous HDLC results generated without the presence of an Abnormal Reaction comment.

The frequency of this issue is very low and is not observed on every Dimension Vista HDLC Flex reagent cartridge or well within lot 20062BA.

If an HDLC Quality Control (QC) or patient result is obtained with an "Abnormal Reaction" [E145] comment, the Dimension Vista Operators Guide, states the results should not be reported. If an HDLC QC or patient result is obtained without an "Abnormal Reaction" [E145]: comment, a falsely depressed or elevated result ranging from -200% to 128% may be observed.

Risk to Health

When this issue occurs, the potential exists for misinterpretation of HDLC, which may affect consideration of intervention. Clinical impact would be mitigated by correlation to clinical history

and presentation and by laboratory testing for other lipid parameters such as low-density lipoprotein cholesterol (LDL) and/or triglycerides. Siemens is not recommending a review of previously generated results.

Actions to be Taken by the Customer

For the product listed in Table 1, please perform the following steps:

- Please review this letter with your Medical Director.
- Discontinue use of and discard the lot listed in Table 1.
- Review your inventory of this lot to determine your laboratory's replacement needs and to provide information to Siemens for reporting to the Authorities.
- Complete and return the Field Correction Effectiveness Check Form attached to this letter within 30 days to Siemens Healthineers for reporting to the Authorities.
- If you have received any complaints of illness or adverse events associated with the products listed in Table 1, immediately contact your local Siemens Healthineers Customer Care Center or your local Siemens Healthineers Technical Support Representative.

Please retain this letter with your laboratory records and forward this letter to those who may have received this product.

We apologize for the inconvenience this situation may cause. If you have any questions, please contact your Siemens Healthineers Customer Care Center or your local Siemens Healthineers Technical Support Representative.

Dimension Vista® is a trademark of Siemens Healthcare Diagnostics Inc.

Field Correction Effectiveness Check Form

PRODUCT REPLACEMENT FORM

Dimension Vista High Density Lipoprotein Cholesterol (HDLC) Potential for Erroneous Result with
Flex® Reagent Lot 20062BA

This form is to be used to request no-charge replacement product for the enclosed Siemens Healthcare
Diagnostics Urgent Field Safety Notice VC-21-01 dated January 2021 regarding Dimension Vista High
Density Lipoprotein Cholesterol (HDLC) Potential for Erroneous Results with Flex® Reagent Lot 20062BA

Return this completed form to Siemens Healthcare Diagnostics as per the instructions provided at the bottom
of this page.

1. I have read and understood the Urgent Field Safety Notice instructions provided in this letter. Yes ☐ No ☐
2. Do you now have any of the noted product on hand? Please check inventories before answering. Yes ☐ No ☐

If the answer to question 2 above is yes, please complete the table
below to indicate the quantity of affected product in your laboratory and
replacement quantity required

Product Description Product Catalog #/SMN #/Lot #	Quantity Discarded/ Replacement Quantity Required
Dimension Vista HDLC- Catalog# K3048A, SMN# 10464340, Lot 20062BA	

Name of person completing questionnaire: _____

Date: YYYY-MM-DD _____

Title: _____

Institution: _____

Instrument Serial Number: _____

Street: _____

City: _____

State: _____

Phone: _____

Country: _____

Customer Sold To #: _____

Customer Ship To #: _____

Please send a scanned copy of the completed form via email to the following e-mail address: XXXXX

Or to fax this completed form to the Customer Care Center at the following phone number: XXXXX

If you have any questions, contact your local Siemens Healthineers technical support representative.