



Urgent Field Safety Notice

GE Healthcare

GE Healthcare IT
540 West Northwest Hwy
Barrington, IL 60010 USA

November 2011

To: Director/Manager of Centricity Critical Care
Hospital Administrator
Head of Centricity Critical Care Department

GE Ref: 85222

RE: GE Centricity™ Critical Care

GE Healthcare became aware of a potential safety issue associated with the use of GE Centricity Critical Care numeric entry fields. **Please ensure that all potential users in your facility are made aware of this safety notification and are informed about the recommended actions.**

Safety Issue

In a prescription, a user may enter the digit grouping character (e.g. dot) instead of the decimal separator (e.g. comma), and subsequently interpret it as decimal separator instead. This action may result in unintended medication dose for the patient. Only a few of these usability issues have been reported to GE and no patient injury has been reported.

GE Centricity Critical Care numeric entry fields accept the digit grouping character as a valid entry which could result in an unintended medication dose. For country specific digit grouping character and decimal separators see table below.

Affected Countries / Language settings(*)	Digit Grouping Character	Decimal Separator
Austria, Belgium, Germany, Italy, Netherlands, Portugal, Spain	. (dot) 1.000.000	, (comma) 0,75
UK (Ireland, Bahrain, Kuwait, Qatar, Saudi Arabia, South Africa - using the UK language setting)	, (comma) 1,000,000	. (dot) 0.75

(*) Other country/language settings of Centricity Critical Care are not affected, as they do not use a dot or comma as digital grouping character.

Safety Instructions

If you are using decimal fractions in prescriptions, then until a fix is provided, please carefully check:

- The correct decimal separator is entered in dose, amount or dosing fields in a prescription before saving
- After saving that the dose, amount or dosing fields in the prescriptions are as intended by opening the order details and checking the order summary.

Affected Product Details

GE Centricity™ Critical Care; All software versions.

Product Correction

A permanent product correction will be provided to you to address the above issue. Until the permanent product correction is made available, please follow the safety instructions above.

**Contact
Information**

Please contact your Field Engineer (FE) or GE Service Representative with any questions regarding this issue.

You can also contact your Customer Service Center.

GE Healthcare confirms that this notice has been notified to the appropriate Regulatory Agency.

Please be assured that maintaining a high level of safety and quality is our highest priority. If you have any questions, please contact us immediately.

Sincerely,

