

# **URGENT FIELD SAFETY NOTICE**

#### END USERS

**Commercial name**: AbViser™ AutoValve™ IAP Monitoring Device

(see Attachment 1 for full details)

Issue Date: April 25, 2018

**REF No:** See Attachment 1

LOT No: All Lots

**FSCA ID:** 2018-003

Type of action: Recall / Product Disposal

Please note that this action only applies to specific product and <u>does not affect all product</u> <u>codes and LOTs</u> of AbViser AutoValve IAP Monitoring Devices.

#### Description of the problem:

ConvaTec has voluntarily initiated a recall of specific product codes of AbViser AutoValve IAP Monitoring Device.

Internal assessment of this product's packaging has confirmed that these devices are not meeting our expectations or those of our customers. Testing conducted on AbViser AutoValve IAP Monitoring Devices confirmed the potential for a pinhole breach in the sterile barrier. Using a potentially non-sterile contaminated device on the patient may expose the patient to infectious agents increasing the patient risk of developing infection.

AbViser provides a sterile non-invasive disposable intra-abdominal pressure monitoring device containing aspiration tubing, infusion tubing, valves and optional pressure transducers for the measurement of intra-abdominal bladder pressure. The device attaches directly to the patient's existing urinary catheter/drain system providing both an enclosed fluid path for infusing fluid into the bladder catheter as well as a method for monitoring the hydrostatic pressure in the bladder.

Only the identified product codes within this notice are affected.

For this reason and to address any potential risk of harm, all of the affected products should **not be used**. If you believe any affected products remain in your inventory, please contact your Regional contact.

#### **Product Identification Procedure:**

The only way to identify affected product is by comparing product code to the recalled product list (see Attachment 1). There is no other discernable difference between affected and unaffected product.

See Attachment 2 for example package labeling that highlights the location of the product code on the device label which is located on the primary packaging and/or the shipping carton. The product code (reference number) is preceded by the word 'REF'.

FSCA Ref: 2018-003 (add Recall ID) Page 1 of 3



#### Advice on action to be taken by end user.

Our records show that you have taken delivery of affected product. Please follow the steps below:

- 1. Please stop the use of all affected devices as defined in this document.
- 2. Ensure that all affected devices in stock are quarantined.
- 3. Check stock and complete the enclosed 'Recall Response Form for END USERS' which should be forwarded to your distributor as soon as possible.
- 4. Contact your distributor to arrange return of affected products, if applicable, and to arrange credit. Your Regional contact or distributor will also advise on suitable replacement stock.

#### PLEASE PROVIDE A COMPLETED RESPONSE AS SOON AS POSSIBLE.

Contact reference person relating to this letter: (distributor to complete)		
Name:		
Position:		
Address:		
Tel:		
Fax:		
E-mail:		

Continue to report any adverse events involving this product to the ConvaTec Customer Care Line (see Regional contact list for details).

#### **Transmission of this Field Safety Notice:**

This notice should be sent to all others who have received the affected AbViser AutoValve IAP Monitoring Device products within your organization or to any organization where the affected devices have been transferred. ConvaTec apologizes for any inconvenience this may cause. If you have any questions, please contact your distributor or local ConvaTec representative (see Regional contact list for details).

The relevant National Authorities have been advised about this Field Safety Corrective Action.

#### **Authorisation:**

/ tution load on:						
Name	Title	i I	Address ConvaTec Limited, First Avenue, Deeside Industrial Park, Deeside, CH5 2NU, U.K.			
<u>Date</u>	25 <sup>th</sup> April 2018	Signature				

FSCA Ref: 2018-003 (add Recall ID) Page 2 of 3



#### Regional contact person for this Field Safety Corrective Action:

# Belgium / Croatia / Czech Republic / Estonia / Hungary / Kuwait / Mauritius / Qatar / Romania / Saudi Arabia / Slovenia / South Africa

Tel: +41 (0) 52 630 54 01 Fax: +41 (0) 52 630 54 99

Email: <a href="mailto:ccc.customerservice@convatec.com">ccc.customerservice@convatec.com</a>

## <u>Austria</u>

Tel: 0800204034 Fax: 0800006399

Email: at.kundenservice@convatec.com

#### **Germany**

Tel: 08001624381 Fax: 08007245382

Email: de.kundenservice@convatec.com

#### Italy

Tel: 800500190

Email: <a href="mailto:clienti.convatec@convatec.com">clienti.convatec@convatec.com</a>

#### **Netherlands**

Tel: +31 348 436 987 Fax: 0800234405

Email: nl.klantenservice@convatec.com

#### **Norway**

Tel: +47 22686095 Fax: + 47 80019602

Email: <a href="mailto:customerservicenordic@convatec.com">customerservicenordic@convatec.com</a>

#### <u>Portugal</u>

Tel: +351 707201187 Fax: +351 707201189

Email: customerserviceiberia@convatec.com

#### <u>Spain</u>

Tel: +34 936023700 Fax: +34 936023701

Email: <a href="mailto:customerserviceiberia@convatec.com">customerserviceiberia@convatec.com</a>

# <u>Sweden</u>

Tel: +46 (0)42 332010 Fax: +46 200887486

Email: <a href="mailto:customerservicenordic@convatec.com">customerservicenordic@convatec.com</a>

#### **Switzerland**

FSCA Ref: 2018-003 (add Recall ID) Page 3 of 3



Tel: 0800551110 Fax: 0800820340

Email: <u>CustomerServiceSwitzerland@convatec.com</u>

# <u>Turkey</u>

Tel: +90 216 416 52 00 Fax: +90 216 416 28 30

Email: info@convatec.com.tr

## **United Kingdom**

Tel: +44 (0) 1244 284882 Fax: 0800 279 9017

Email: uk.customerservice@convatec.com

FSCA Ref: 2018-003 (add Recall ID)



# RECALL RESPONSE FORM for END USERS URGENT FIELD SAFETY NOTICE PLEASE COMPLETE AND RETURN by Fax/Email

Consignee of th	e device:					
Consignee Na	me:					
Consignee Add	dress:					
The following A facility:	bViser AutoV	alve IAP Monito	ring Device ha	ve been di	stributed to your	
Product Code / REF No.	SA	AP Code	LOT N	0.	Quantity Delivero	
Please answer	each of the	following.				
2. 🗌 We h	ave the follo	cted product. owing affected pen by the distrik		ire followi	ng the	
Record quantity (pieces) for each LOT:						
LOT No.	Units on Hand	LOT No.	Units on Hand	LOT N	lo. Units on Hand	



FORM Completed and Returned From:

Name (CAPITAL LETTERS):	
Position:	
Company Name:	
Address:	
Phone No:	
Signature:	
Date (dd/mm/yyyy):	



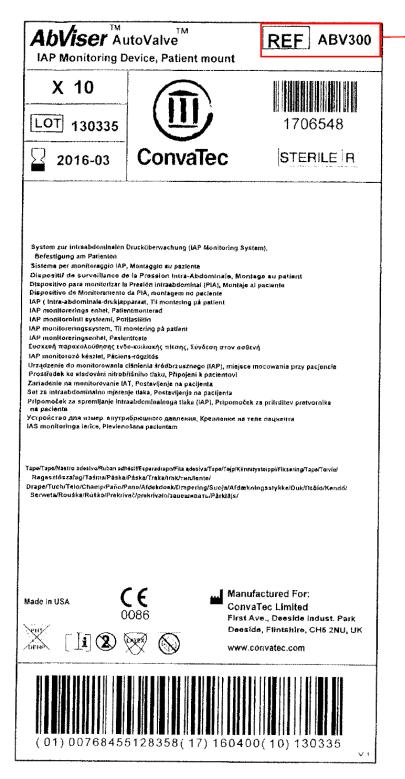
# **Attachment 1: Product Codes affected**

Product Code / REF No.	Description
ABV300	AbViser AutoValve IAP Monitoring Device, Patient Mount
ABV301	AbViser AutoValve IAP Monitoring Device, Pole Mount
ABV601	AbViser AutoValve IAP Monitoring Device without Transducer

FSCA Ref: 2018-003 (add Recall ID) Page 7 of 7



#### **Attachment 2: Example Package Labeling**





Product Code