

TELEFAX

Attention: To the Managing Director and to the
Quality Assurance Manager

Company: Zimmer Germany GmbH, Zimmer
Switzerland GmbH, Zimmer Austria
GmbH, Centerpulse Italy S.p.A.

Zimmer GmbH

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Fax:

From: Dr. Marek Spalinger

Date: 05.07.2005

URGENT FIELD NOTICE: IMMEDIATE ACTION REQUIRED

Product Recall: Innex anchorage stem; REF # 01.02001.460; LOT #: 2176979

Ladies and Gentlemen

Effective immediately, the above referenced product may not be implanted, because the 4° and 8° laser etched indications on the distal end of the stem are in reversed locations.

In order to avoid further implantation of the product in question, we kindly ask you to freeze your own stock and to immediately send a representative to recollect all stock at the recipient(s) warehouse (including end-customers such as hospitals consignment stock, loan sets and so on) and return them immediately but not later than **13.07.2005** under separate cover and labelled with "QUARANTINE, DO NOT USE" to:

Zimmer GmbH
Att. Mr Marco Schmid
Altgasse 44
CH-6341 Baar, Switzerland

Please confirm immediate recollection by fax as soon as possible.

The number of products you received can be seen on the „Delivery List“ we will send you by separate mail. If you can return all recalled products, no further action must be taken.

If you can not return all recalled products, please inform in writing by the same date the Product Surveillance Manager, Dr. Marek Spalinger, about the reason therefore and the present location of the product(s) and whether and where they have been implanted.

For an immediate replacement - if required - please contact your Export Assistant in Baar.

We would like to apologise for any inconvenience caused by this product recall. Please do not hesitate to call us if you have any questions or concerns.

Yours faithfully

Peter Schläfli
Brand Manager

Dr. M. Spalinger
Manager Product Surveillance

Cc: P. Bachmann, M. Schmid
Disposition, Product Group Director, Product Manager