

TELEFAX

Attention: To the Managing Director and to the Quality Assurance Manager

Zimmer Locations: Switzerland, France, Germany, Austria, Belgium, Italy, South Korea, Czech Republic, Spain

Zimmer GmbH

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Fax:

From: [REDACTED]

Date: 6th February 2009

URGENT FIELD SAFETY NOTICE: IMMEDIATE ACTION REQUIRED

Product Recall:

Weber Medullary Plug with Drain size 3.5 (REF # 3229, LOT #: 2485455)

Weber Medullary Plug with Drain size 5 (REF # 3225, LOT #: 2485454)

Ladies and Gentlemen

Effective immediately, the product listed should be quarantined and not implanted. The products of the above mentioned lots have been mixed up during manufacturing. The packaging does not contain the correct size of the device.

To avoid further implantation of these products, we ask you to quarantine your own stock and immediately send a representative to collect all stock at the recipient(s) warehouse (including end-customers such as hospital, consignment stocks, loan sets, etc.). Please return them immediately and no later than **25th February 2009**. **Return under separate cover and labelled as "REC-008557, QUARANTINE, DO NOT USE"** to:

Zimmer GmbH
[REDACTED]
Altgasse 44
CH-6341 Baar, Switzerland

The number of products you received can be seen on the „Delivery List“ to be sent by separate mail. If you can return all recalled products, no further action must be taken.

If you can not quarantine and return all recalled products, please inform in writing by the same date the Product Surveillance Manager, Christof Müller, describing the reason and the present location of the product(s) and whether and where they have been implanted.

For a replacement - if available - please contact your Export Assistant in Baar.

We apologise for any inconvenience caused by this product recall. Please do not hesitate to call us if you have any questions or concerns.

Yours faithfully,

[REDACTED]
Brand Manager

[REDACTED]
Manager Product Surveillance

Cc:

[REDACTED]
Disposition, Product Group Director, Brand Manager

Note: *This communication is confidential and intended for Zimmer employees for their action. This communication should not be published further or forwarded in written or electronic format to non-Zimmer individuals.*