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<Recipients Address>

URGENT FIELD SAFETY NOTICE:
Product Recall

Date Issued: July 24, 2023

Reference: R-2023-06

Legal Manufacturer: Smith & Nephew, Inc.

Concerned Devices: TRIGEN TROCHANTERIC ANTEGRADE NAIL

Product No.	Description	Batch No.
71647336	TRIGEN TROCHANTERIC ANTEGRADE NAIL LIME 11.5MM X 36CM 130 DEGREE LEFT	21KSM0598
71647340	TRIGEN TROCHANTERIC ANTEGRADE NAIL LIME 11.5MM X 40CM 130 DEGREE LEFT	21KSM0606

Dear Customer:

This letter is to inform you that Smith & Nephew, Inc., has initiated a field action to voluntarily remove two batches of TRIGEN TROCHANTERIC ANTEGRADE NAIL due to a packaging error. A complaint was received indicating that a package contained a TRIGEN TROCHANTERIC ANTEGRADE NAIL LIME 11.5MM X 40CM 130 DEGREE LEFT implant instead of a TRIGEN TROCHANTERIC ANTEGRADE NAIL LIME 11.5MM X 36CM 130 DEGREE LEFT as described on the product label.

This field action has been reported to the relevant competent authorities.

Patient Impact

Smith+ Nephew recommends that physicians maintain their routine patient follow-up protocol.

Risks to Health	In the most likely scenario, the device involved with the product mix is identified prior to attempted implantation. A back-up device is utilized to complete the surgery without a significant delay. There is no hazardous situation or harm. In the worst-case scenario, a 40 cm length nail (TRIGEN TROCHANTERIC ANTEGRADE NAIL LIME 11.5MM X 40CM 130 DEGREE LEFT) that is packaged as a 36 cm length nail (TRIGEN TROCHANTERIC ANTEGRADE NAIL LIME 11.5MM X 36CM 130 DEGREE LEFT) is implanted. Implantation with the longer nail may inadvertently distract the fracture or cause other soft tissue or nerve damage, and drilling for distal screws may be attempted at incorrect locations. This may require surgical intervention to repair the more complex damage but would be recognized before the procedure was finalized. There is a potential for a greater than 30 min

	delay to address the more complex procedure and repair any new fractures or damaged soft tissue.
Actions to be taken by the user	1. Ensure that the contents of this Field Safety Notice are read and understood by those within your organisation who may use TRIGEN TROCHANTERIC ANTEGRADE NAIL. 2. Locate and quarantine affected devices immediately. If you have further distributed the product to other organisations, please inform them at once of this Field Action and provide to them a copy of this letter. 3. Please complete the Customer Response form and email or fax it to your national Smith+Nephew agency/distributor. 4. Return quarantined product to your national Smith+Nephew agency/distributor. 5. Please maintain awareness of this notice and resulting action for an appropriate period to ensure the effectiveness of the corrective action.

If you or any of the healthcare providers you serve have any questions regarding this information, please contact your national Smith+Nephew agency/distributor.

Smith+Nephew is committed to distribute only products of the highest quality standards and to provide any required support. We regret that this has occurred and any inconvenience it may cause or has caused you, your patients, or your staff.

Thank you for your attention and cooperation.

Customer Response Form

Please read in conjunction with the Field Safety Notice and return the completed and signed Customer Response Form by <date>.

Reference: R-2023-06
Concerned Devices: TRIGEN TROCHANTERIC ANTEGRADE NAIL

1. Return Acknowledgement details	
Email	<Local market to add>
Customer Helpline	<Local market to add>
Fax	<Local market to add>

By completing the information below you confirm you have read, understood and distributed the contents of this Field Safety Notice accordingly.

2. Customer Details			
Healthcare Organisation / Facility Name*	<Fillable form field>		
Name of **all** Facilities/Hospitals covered by this response*	<Fillable form field>		
Facility / Hospital Address*	<Fillable form field>		
Telephone Number	<Fillable form field>	Email address	<Fillable form field>
Name of your supplier / wholesaler (if not Smith+Nephew)	<Fillable form field>		
Healthcare Organisation / Facility Stamp (if available)	<Fillable form field>		

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3. Customer action undertaken on behalf of Healthcare Organisation / Facility Please complete/tick as appropriate.		
☐ Yes	I confirm receipt of the Field Safety Notice and that I read and understood its content.*	
☐ Yes ☐ No	Has your Healthcare Organisation / Facility distributed the product to other organisations? If you have answered yes, tick all that apply: *	
	☐ I have identified customers that received or may have received this device.	
	☐ I have informed the identified customers of this FSN.	
	☐ I have received confirmation of reply from all identified customers.	
☐ Yes	I performed all actions requested by the FSN. *	
Tick Appropriate Response:*	☐ Yes	Neither I nor any of my customers has any affected devices in inventory.
	☐ Yes	In our Organisation / Facility we have concerned devices that: - have been placed in quarantine and - returned as indicated in **Section 4** below. Complete **Section 4** with material, batch/serial, and quantity information related to devices to be returned.

4. Devices to be Returned		
Material Number	Batch or Serial Number	Quantity Quarantined and to be returned

Print Name*	<Fillable form field>		
Signature*	<Fillable form field>	Date*	<Fillable form field>

Mandatory fields are marked with *

It is important that your organisation takes the actions detailed in the FSN and confirms that you have received the FSN.

Your organisation's reply is the evidence we need to monitor the progress of the corrective actions.