

■ **HUM GmbH**, Zum Pier 79, D-44536 Lünen



Recall by batch number

Subject: AEROTube®-ET01-65M-SET, Endotracheal Tube Set
REF. no.: HET01-65M-SET
Batch no.: 20170420
Date: 31.07.2018

Dear sir or madam,

We received the following complaint regarding the above batch:

The size of the packed product **AEROTube®-ET01-65M-SET, Endotracheal Tube Set**, is not in concordance with the size stated on the packaging. The packaging states an inner diameter of 6.5mm, while the inner diameter of the Endotracheal Tube inside the packaging is 7mm.

After checking the mentioned batch number, at present it cannot be ruled out that in the production process, other products with the same batch number have also been packed and labelled wrongly. As a precautionary measure, we are recalling all products with this batch number.

According to our database, we know that you purchased the mentioned product with batch number **20170420** from us from **02.08.2017** to **17.08.2017**.

The following measures must be taken immediately:

1. These products should not be used on patients.
2. Please check your stock and block immediately all affected products.
3. Fill out entirely the attached reply form, even if you do not have the affected batch numbers in stock anymore.
4. Subsequently, please fax the reply form to the provided fax number.
5. If you forwarded the affected product to third parties, please make sure that your customers are promptly informed about this product recall by forwarding this message. Your customers will then also have to complete the response form and send it back to you.
6. Please destroy all products still in stock and do the same with the products returned by your customers. Alternatively you can send the products back to us.

■ **Deutschland | Germany**
HUM Gesellschaft für Homecare
und Medizintechnik mbH
Zum Pier 79 | D-44536 Lünen
FON +49 (0)2 31/88 08 85-0
FAX +49 (0)2 31/88 08 85-58
E-Mail: sales@hum-online.de
Internet: www.hum-online.de

■ **Büro China | Office China**
HUM Homecare and Medical Technology
A32 F9 North Tower, Poly V Mansion
Xiancun RD 11, Pearl River New City, Tianhe District
Guangzhou, 510627 Guangdong, China
FON +86 20 66691812
FAX +86 20 66691812 999
E-mail: china-office@hum-online.de

■ **IK-Nr. | Code of the institution**
330 592 869
Ust.-ID-Nr. | Sales Tax Identification Number
DE180373438
Registergericht | Commercial Register Number
Dortmund HRB 17477
Geschäftsführer | General Manager
Dietmar Uhlenbruch

■ **Bankverbindung | Bank Account**
Sparkasse Dortmund
BLZ 440 501 99
Konto 491 006 250
IBAN: DE28 4405 0199 0491 0062 50
BIC/SWIFT: DORTDE33XXX
WEEE-Reg.-Nr: DE 55961085

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We need a response from each notified customer. Therefore, please fax back the completed reply form to the specified fax number no later than **14.08.2018**.

Of course, based on the information given on the form, you will receive a flawless replacement from us for the products concerned, or alternatively a credit note if desired.

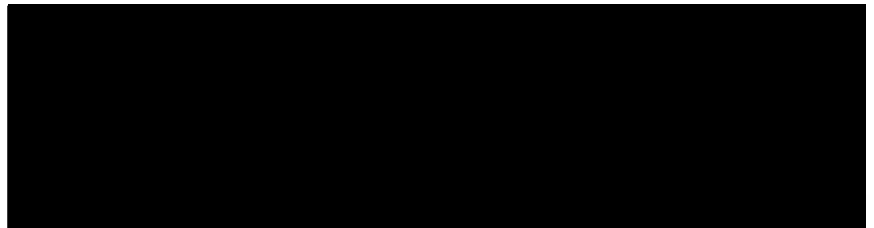
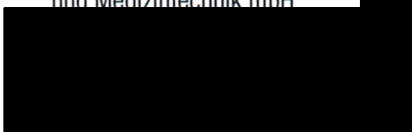
We regret the inconvenience caused to you by this action and ask for your understanding for this measure.

Please contact us at the given contact if any questions arise regarding this recall and its handling.

Contact: Daniel Schnabel, Tel.: +49 231 88 08 85-61; Fax: +49 231 88 08 85-58

Best regards,

HUM
Gesellschaft für Homecare
und Medizintechnik mbH



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Reply form

Product recall of AEROtube®-ET01-65M-SET, Endotracheal Tube Set (HET01-65M-SET)

Sender: _____

Address: _____

Different pickup
address,
if applicable: _____

Contact person: _____

Phone number: _____ Fax number: _____

Date/signature: _____

Please follow these instructions:

1. Do not use the product on patients.
2. Please check your inventory and immediately block all affected products.
3. Complete the response form even if you no longer have any products in stock.
(Please inform your customers in case the goods have been resold)
4. Send the reply form to the fax number below.
5. Destroy the existing product. Alternatively, send the product back to us.

☐ We still have _____ pieces in our inventory and have proceeded as follows:

☐ Duly destroyed

☐ Returned

☐ We do not have this product in stock anymore.

☐ We have informed _____ customers and duly destroyed / returned their products.

**Please send the filled form to the following fax number: 02 31 / 880 885 58 or by e-mail to
qualitymanagement@hum-online.de**

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