

Urgent Safety Information

Recall mentioned

Polarizer (material number: 445226-0000-000)

Dear Customer,

During the course of our regular product monitoring activities, we have discovered that, in some cases, the polarizer (material number: 445226-0000-000) on your microscope may not be optimally aligned. This can lead to a wrong image representation of the color change sequence on the microscope. For medical applications which carry out a diagnosis using a color change sequence, this error may lead to a misdiagnosis (e.g. gout), if no further tests or verifications are carried out.

As a precaution, your polarizer will be exchanged. Naturally, this exchange will involve no cost to you. Your ZEISS dealer will short-term arrange the exchange of your polarizer together with you.



Polarizer with lambda plate
(material number: 445226-0000-000)



If you have any questions regarding replacement of the polarizer, please contact your ZEISS dealer.

Please accept our sincere apologies for the inconvenience.

Sincerely,
Carl Zeiss Microscopy GmbH