



Diö 2006-02-28

Field action on Assist wheelchairs

Dear Invacare Partner,

We have been detected a welding fault on Assist wheelchairs, the armrest attachment are not sufficiently welded, it is our duty to implement a field action on wheelchairs presenting this configuration, with the security and well-being of our customers in mind.

As a consequence, we kindly ask you to inform those of your customers who have acquired an Assist during the period 2005-12-01 to 2006-02-07, using registered mail.

To assist you in the field action process, we supply you the following items:

- A list of the orders showing this configuration
- A description of the assembly method
- A fax form for the confirmation of the registered mail action

The fax form will enable you to confirm to us the completion of the registered mail information action to your customers. Please send us the form completed before the 30th May 2006.

To cover your costs incurred in this field action, we will subsidise each registered mail with Euro 5,- and each product adaptation with Euro 50.-. These amounts will be credited to your customer account.

Our Customer Service is available for any further information.

We thank you greatly for your cooperation in this task.

Yours sincerely

Invacare