

«Name_1» «Name_2»
«Straße1»

Kd-Nr.: «Kunde»

«PLZ1» «Ort1»

July 2006

«Land1»

Reference: Your Order-Nr.: «Referenz_1» «Referenz_2»
Serial-Nr. «AuftragsNr» delivered on «VersDat»

Dear Customer,

According to our system, you've bought a Shark with 7 gear hub change with integral back-pedal brake. Like all our products, this bike is produced with utmost care and is also subject to our strict quality control. Resulting our steady market research, we monitored a weak point in the Torque bracket. The metal loop type clamp that fixes the torque bracket to the fork, can show weakness during constant wear.

To guarantee customer safety, we decided to inform all affected shark customers. We would like to ask for your support in checking and correcting the affected part and thank you already in advance for your understanding.

In addition to this letter you receive:

- An instruction on how to assemble the update-Kit
- The needed number of parts
- The needed tools
- A feedback form to document the action

We would also like to ask you (or the end user, if he is able to do the corrective action on himself) to send back the feedback form to **by October, 31th, 2006.**

You should know that we have to inform the Authorities of this action. And unfortunately we are forced to reveal the names of dealers to the authorities, who didn't return the feedback form to us.

We apologize for any inconvenience and thank you for your support.
If you have any questions, please do not hesitate to contact our Customer Service.

Best regards
Christian Hill
Quality manager

Stephan Sikorski

Assembly instruction

For the torque bracket on the Shark with 7 gear hub

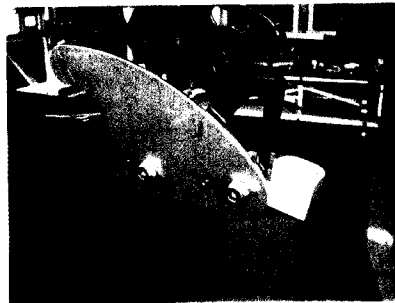
The update-kit 471853015 including following parts :

2 x hexagon socket head screw M 6 x 30	Art. Nr. 000102012
3 x SSI-nut M6	Art. Nr. 000128007
1 x hexagon socket head screw M6 x 16	Art.Nr. 000102319
1 x torque bracket	Art.Nr. 471853014
1 x Sunrise-tool-kit	Art. Nr. 000604270

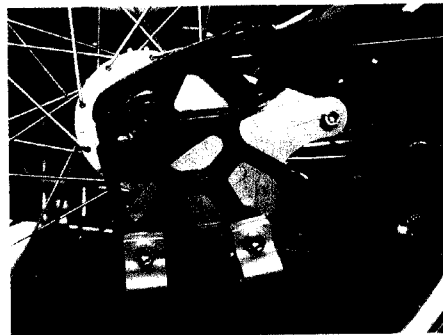
additional tools:
15mm flat wrench



1. Before assembling the torque bracket, you must take off the front wheel. Use the 15mm flat wrench to open the wheel axle nuts, to take off the chain push the wheel all the way in. After also loosening the screw on the metal loop type clamp you can remove it and take the wheel of the fork.
2. Take off the left side foot rest. To assemble the torque bracket go as follows: Put the bracket on the inner side of the fork. The elongated holes of the bracket must be congruent with the holes in the fork. Insert the hexagon socket head screw M 6 x 30 with the Footrest holder from the outside the fork, on the inner side use the M6 SSI Nuts, but don't tighten them yet.



3. Insert the wheel into the fork. Afterwards bolt the torque bracket with the torque bracket of the wheel using the hexagon socket head screw M6x16 and the M6 SSI-nut but don't tighten them yet. Put the chain back on the crown gear and adjust the wheel to correct position. After adjusting the wheel to the correct position tighten both nuts on the wheel. Now you can assemble the footrest and tighten all the screws.



4. After a successful test drive brake test, the work is finished. Now, please fill out the feedback form and send it back to Sunrise Medical GmbH & Co. KG

For your customer

Dear user,

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Best Regards

Christian Hill
Qualitymanager



Stephan Sikorski

Rückantwort; Feedback

Sunrise Medical GmbH

Industriegebiet

Germany - 69254 Malsch

Reply by October 31th, 2006

Serial Nr. of your Shark : **«AuftragsNr»**

Action was performed: _____ by bike user
(date) dealer

No action taken because: _____

The action was taken by :

Signature

Name in block letters