

URGENT FIELD SAFETY NOTICE

Sunrise Medical Quickie Groove™ Power Wheelchairs with Enhanced Display Manufactured between July 20 2006 and March 11 2007.

30/05/07

URGENT FIELD SAFETY CORRECTION **RISK OF SHORT CIRCUITING AND EMISSION OF SPARKS**

Dear Sunrise Dealer/Distributor:

This letter is to notify you that Sunrise Medical Ltd, is voluntarily conducting a field correction for 125 units of its Groove Power Wheelchairs with a Quickie Enhanced Display. This is due to the potential for the Enhanced Display housing to rotate about its mount, resulting in the wire harness coming out of the casing. Under these conditions, the harness may short circuit, spark and exhibit a flame.

Our records indicate that you have purchased for distribution one or more of the Groove Power Wheelchairs with Enhanced Display (See attached Serial Number listing). If you have distributed any of these wheelchairs, as identified in the attached listing for the Groove Power Wheelchairs, we request that you immediately contact your customer and provide them with the attached notification. Through this notification, you will inform the user to contact you and make arrangements to have the wheelchair corrected with an upgrade kit after 1st Jun, 2007 when a kit for each of the chairs purchased by you will be shipped free of charge for installation. You will be notified when the upgrade kit and documentation is shipped to you. Please see the following instructions for this action.

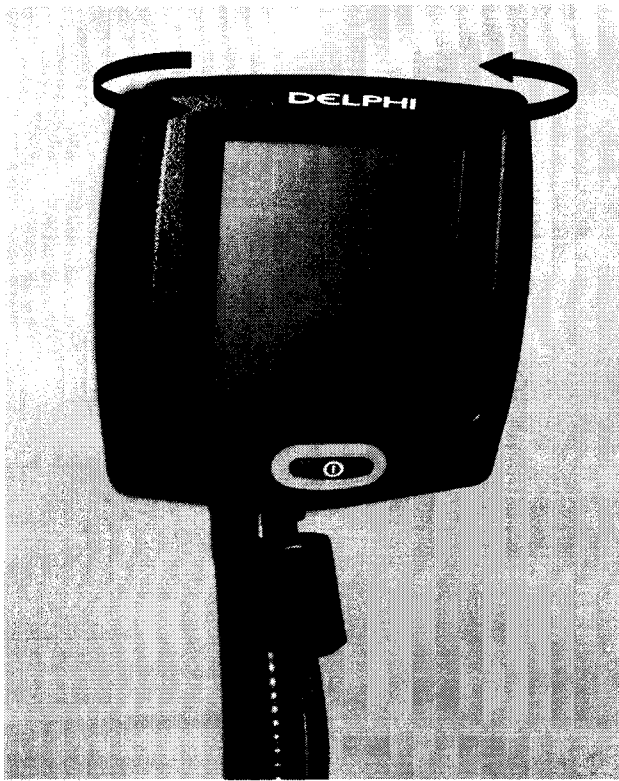
URGENT ACTION

If you have an affected Groove Power Wheelchair with an Enhanced Display in your possession or have distributed one of these wheelchairs:

1. Cease further distribution of any Groove Power Wheelchair with Enhanced Display in your possession as identified on the Serial Number list provided. Contact your affected customer(s) and immediately inform them that they:
 - a. **SHOULD INSPECT THE WIRE HARNESS** on the Enhanced Display to ensure that the wiring has not been pulled or stressed from the display housing.
 - b. **SHOULD STOP USING** their chair if the wire harness is not completely encased in the display housing.
 - c. **MAY CONTINUE TO USE THEIR CHAIR** under normal operating conditions; however, they should avoid rotating the enhanced display about its mounting position. **SEE PHOTOGRAPH ON NEXT PAGE**
2. Correct the affected chair with the upgrade Kit.
3. Insert serial number and model of chair and your telephone number/contact information in the space provided at the bottom of the form included with this notice.
4. Forward a copy of the Product Certification Statement of Correction & Response Form for each customer to whom you have provided a Groove Power Wheelchair with Enhanced Display (see serial number listing).
5. MHRA regulations require that we confirm that all customers who have received the affected Groove Power Wheelchairs with an Enhanced Display have received this notification and have completed the device correction. Therefore, after you have completed the correction of units in your possession and for any end-users per the instructions please complete the enclosed Product Certification Statement of Correction & Response Form and fax,

mail or email this to Sunrise Medical. Once the completed document is received by Sunrise, your account will be given a credit of £50 for completing this action.

This correction applies to the attached serial numbers manufactured and distributed between July 20, 2006 and March 11, 2007.



This field correction does not affect any other product manufactured and sold by Sunrise Medical Ltd and is only relevant to the Groove Chairs with Enhanced Display

If you have any questions regarding the information provided in this communication, please contact

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We thank you in advance for your assistance and apologise for any inconvenience that you may experience as a result of this situation.

Yours sincerely,

Enclosures:

1. Affected Product Serial Number Listing
2. Product Certification Statement of Correction & Response Form
3. ED Bracket Replacement Instruction Sheet

COOPERS DEVILBISS JAY OXFORD QUICKIE STERLING