

To whom it may concern

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Important message concerning the TOPRO Olympos rollator

Dear Sir or Madame,

Because of a few incidents reported from the market that the front wheel of the TOPRO Olympos can loosen, Handicare GmbH and TOPRO have decided to make a change on all TOPRO Olympos rollators.

There has been used a plastic nut on the shaft of the front wheel of the TOPRO Olympos. This is a technology that is well known and much used. On our other rollators, however, we have used a lock nut made of steel and we have never experienced that these have loosened. We have therefore decided to use the same lock nut on the TOPRO Olympos as we use on our other rollators.

To be able to change the nuts on the rollators that are already on the market we need help from our dealers. We also kindly ask you to retain all TOPRO Olympos rollators in stock until the nuts have been changed. The costs combined with the change will be covered by TOPRO according to an agreement between TOPRO, Handicare GmbH and the dealers.

We have already sent each TOPRO Olympos dealer packages with the steel nuts and instructions for changing them, a letter with all serial numbers of the ordered rollators and a return fax for our registration.

Please do not hesitate to ask if you have questions or if you need further information. We are sorry for the discomfort this might have caused, and thank you very much for your help and cooperation.

Best regards



i. A.



Produktmanagement

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