

Information for Hase Bikes dealers regarding an incident with the trailer kit 24598 and 24875 in connection with a trike without rear suspension (affected models: Trix, Kettwiesel, and Trets Reh)

Dear Hase Bikes dealers,

In 2017, the following incident involving a Hase Bikes trailer kit was reported to us: a child seated in a trike that was being pulled as a trailer took their hands off the handlebars and touched one of the brake discs, injuring themselves. This was the first incident of its kind to be reported to Hase Bikes.

The associated risk only applies to models without rear suspension.

In response to this incident, we would like to ensure that all users are informed that children who are being pulled in the Trix/Kettwiesel/Trets must be instructed by the accompanying adult to keep their hands on the handlebar grips at all times and never touch the brake discs or wheels.

In order to eliminate any risk of passengers injuring themselves by touching the brake discs, we are developing a guard that will be installed on every Trix/Trets and can also be easily retrofitted to older models.

Please let us know if any customer asks you to retrofit this guard for them. We will then send you the required parts free of charge.

In the handbook, we have also reworded the paragraph that warns against touching the brake discs.

We are obligated to tell you that it is your responsibility to inform your customers about this matter. Information on the trailer options you have purchased from us (including dates and quantities) can be found in the attached list.