

FSN FSCA-PM-07032018 – KITE / BORA – LiNX Power Module exchange

Date: 9 March 2018

Ref: FSCA-PM-07032018

Important Safety Information:

INVACARE has discovered that the **DLX-PM75AL-B LiNX Power Modules** (used for Bora and Kite PWCs) have a faulty fast learn behavior for load compensation. During the fast learn process the system determines wrong values. These wrong values are higher than the normal correct values. The wheelchairs can start to "buck" and might show an unusual driving behavior, like twitching or jerking. The manufacturer of the power module confirmed this issue.

INVACARE has identified 19 wheelchairs with manufacturing dates in February 2018 which are affected and already in the field.

The risk assessment concluded that the described failure can lead to a potential risk of injury for the user or service technician.

Based on this analysis INVACARE decided to inform our customer and where appropriate the users of the affected Kite and Bora power wheelchairs about a necessary exchange of the power module.

The following Kite and Bora serial numbers are affected:

18B06002085 - Kite LiNX - IT
18B06001940 - Kite LiNX - AT
18B06002086 - Kite LiNX - IT
18B06001939 - Kite LiNX - IT
18B06002201 - Kite LiNX - IT
18B06002202 - Kite LiNX - IT
18B06002200 - Kite LiNX - DE
18B06001938 - Kite LiNX - IT
18B06002084 - Kite LiNX - IT
18B06002089 - Kite LiNX - IT
18B06002087 - Kite LiNX - IT
18B06002090 - Kite LiNX - IT

18B06001777 - Kite LiNX - FR

18B06001779 - Kite LiNX - FR

18B06002350 - Kite LiNX - DE

18B06002349 - Bora LiNX - DE

18B06001785 - Bora LiNX - ES

18B06002377 - Bora LiNX – DE

18B06001876 - Bora LiNX - IT

A power module for replacement and technical instruction will be provided to the customer free of charge.

Please ensure that the information in this notice is made available to all relevant personnel within your organization and / or customer base, and that awareness is maintained for an appropriate period.

The power modules on the affected wheelchairs need to be replaced as soon as possible but not later than 2 months after receipt of this notice.

Please use the attached Customer Response Letter to inform INVACARE Site Porta Westfalica about the completion of the measure and send the exchanged Power Module back with this Letter.

INVACARE confirms that the relevant Competent Authorities have been informed of this Field Safety Notice via FSCA.

If you have any questions relating to this Field Safety Notice, or should you require any additional information, please contact;

Technical Services Department

Tel. :

Fax. :

eMail: