



Urgent safety information
Recall: Socket Adapter with Pyramide, Aluminum

Datum: 22.06.2021

Dear Ladies and Gentlemen,

You have obtained one or more Socket Adapters with Pyramid, Aluminum with the batch number "2034" from us. We would like to draw your attention to a potential problem with these Socket Adapters.

What is the problem?

Unfortunately, we have found that this batch has occasionally caused incorrect gluing of the pyramid. The pyramid of the affected Adapters can twist, which creates a potential risk of your user to fall.

Affected Product:	Socket Adapter with Pyramid, Aluminum (Article Number: 206F09=A)
Affected Batch Number:	2034

What you have to do?

For the reasons mentioned above, we have to ask you to stop using the affected Adapters. Please send the Socket Adapter (s) back to us. In any case, we will endeavor to provide you with a replacement promptly or to issue you a credit if you wish.

We must also draw your attention to the fact that if you ignore the replacement of the affected Socket Adapter, you continue to use the Adapter at your own risk. ORTHO-REHA Neuhof GmbH has already reported to the responsible authority (BfArM).

We apologize for any inconvenience this may cause you. Our goal is to ensure the safety of our products. Please send the following confirmation back to ORTHO-REHA Neuhof GmbH.

Passing on the information described here

Please ensure in your organization that all users of the above mentioned products and other persons to be informed become aware of this urgent safety information. If you have given the products to third parties, please forward a copy of this information or inform the contact person given below. Please keep this information at least until the measure has been completed.


Security Officer of ORTHO-REHA Neuhof GmbH

Geschäftsführer
Bernd Schiller, Roland Schiller

Sitz der Gesellschaft ist Nürnberg
Registergericht: AG Nürnberg
HRB 10840

Sparkasse Nürnberg
IBAN: DE51 7605 0101 0001 3655 55
BIC: SSKNDE77

Commerzbank Nürnberg
IBAN: DE75 7604 0061 0535 3339 00
BIC: COBADEFF760

Bank Zachodni WBK S.A. Poznań
Numer konta: 21 1090 1463 0000 0001 0372 4663

Československá obchodní banka, a.s.
Číslo účtu: 274 638 669 / 0300

Ust-IdNr.: DE133531360

Confirmation of acknowledgment of the safety measure "Socket Adapter with Pyramid, Aluminum"

I hereby confirm that I have received and understood the safety information "Socket Adapter with Pyramid, Aluminum". I will implement the required measures accordingly.

Place, Date

Name, Function

Sign