

All Invacare Dolomite Gloss rollators on the market are affected by this Field Safety Corrective Action (manufacturing date between February 2020 and October 2022 - Serial Number Range from 20BHL0002 to 22J02000316).

Invacare has quarantined the current stock of Invacare Dolomite Gloss rollators.

Why are you being contacted?

According to our records, you received one or more potentially affected Invacare Dolomite Gloss rollators, manufactured between February 2020 and October 2022 (**Serial Number Range from 20BHL0002 to 22J02000316**).

What actions are required?

1. Customers must Stop using the devices and place them in quarantine.
2. Please contact Invacare in alignment with the affected serial number range.
3. Invacare will supply the means for the replacement of components or device(s), in the affected serial number range. Invacare will arrange the return of device(s) for replacement or will supply a replacement kit with Mounting Instructions - Part number **xxxx**, to Customers that request it. The replacement can only be performed by a Qualified Technician.
4. A "Customer Reply Form" will be sent to Customers, for confirmation of the executed activities in order to be recorded and monitored by Invacare. Please fill and return with the performed actions.

Please ensure that the information in this notice is made available to all relevant personnel within your organization and / or customer base, and that awareness is maintained for an appropriate period.

Invacare confirms that the relevant Competent Authorities have been informed of this
Field Safety Corrective Action.

Thank you for your immediate attention to this important matter.

We appreciate your cooperation.

If you have any questions relating to this Field Safety Notice, or should you require any additional information, please contact us at:

Invacare **xxxx**

Email: **xxxxxxxxxxxx**

Tel.: **xxxxxxxxxx**