

MUSTER ENGLISCH

Date

Safety Inspection

Dear Customers,

During a random-sample test, a Gou Gong lamp turned out to be missing a tension relief at the cable in the operating part.

The respective device was part of the production from September 2009.

There is a safety risk, since the cable may be torn from the operating part if the tension relief is missing, which may result in a short circuit.

No such defect was found in any other samples. However, to exclude any danger, we as importer and authorised representative of Silicate Research Institute decided to offer owners of the lamp a free-of-charge safety inspection.

All customers are asked to send us the operating part of their lamps. Inspection is free of charge. If repair is required, your device will be repaired.

We would ask you to consider this call as preventive consumer protection.

To be able to coordinate safety inspection, we would ask you to contact us so that you will receive your operating part back in a timely fashion.

Yours Sincerely

T&K Silicate Europe GmbH

For



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(Managing Director)

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