

Customer Advisory

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Date	November 15, 2005
Procedure No	05-02392-AX-0831-S-S

Ensuring Safety through Preventative Maintenance of AXIOM Aristos FX Ceiling Supports

Dear Siemens Customer,

This letter is to remind you of the importance of following the annual Preventative Maintenance Instructions for your AXIOM Aristos FX Ceiling support. We have learned that if Preventative Maintenance is not followed appropriately, the screws on the rollers of the AXIOM Aristos FX may loosen. This may cause one or more of the rollers to detach from the ceiling rails and presents a possible safety risk.

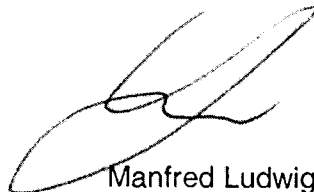
Therefore, we respectfully request that you perform the required maintenance on your system, and inspect these screws annually. If you have not had Preventative Maintenance performed at the recommended intervals, please contact your maintenance provider or Siemens Service to schedule this as soon as possible. We also recommend that you contact your maintenance provider or Siemens Service if you notice that any rollers are detached, or if the AXIOM Aristos FX makes unusual noise, or is difficult to move.

We appreciate your cooperation and ask you to inform your staff and maintenance personnel accordingly. Please ensure that this advisory is inserted into your Maintenance Instructions.

Sincerely,
Siemens Medical Solutions



Dr. Georg Buchheim
Director Product Management



Manfred Ludwig
AX Safety Officer

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