

**SIEMENS****Medical Solutions****CUSTOMER SAFETY ADVISORY**

To all customers using  
**Software syngo CT 2006A / CT 2006G**

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Your letter	
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**Siemens SOMATOM CT**

**Important safety advisory regarding the automatic change of the Cardio pitch with software upgrade / update to syngo CT2006A / syngo CT2006G**

Dear Siemens customer

This letter is intended to inform you about a potential change of the Cardio pitch with software upgrade / update to syngo CT2006A / CT2006G

**When does this problem occur?**

With the upgrade/update from VB10 / syngo CT 2005A to syngo CT 2006A / CT 2006G, we found a few cases where the Cardio pitch for customized ECG-gated protocols has been changed automatically to 0.45 or higher. This change in the scan protocol is not intended and can negatively affect your scan results.

Affected are all ECG-gated protocols that have been customized and saved before a scan and additionally containing a 3D-Recon job. All other protocols are not affected.

**Which steps can the user take to avoid the problem?**

To ensure that you will not run into this problem, we kindly ask you to check the pitch values for all ECG-gated scan protocols. Please delete all those ECG-gated protocols that have a pitch of 0.45 or higher and replace them with Siemens default protocols or with new customized protocols.

Please find an explanation of how to proceed below.

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## How to delete protocols:

To delete scan protocols please use the **Scan Protocol Manager**.

1. Select **Options > Configuration** and click on the **Scan Protocol Manager** icon in the configuration panel.
2. Select those ECG-gated protocol with a **pitch of 0.45 or higher**. These protocols are generally located under **Cardiac-**, **Vascular-** or **Private-Folder**.
3. Remove the selected protocols by right-clicking the mouse button and selecting **Delete**.
4. If you are uncertain about which protocols to delete, you can delete all your current cardiac protocols and use the Siemens **default protocols** instead. These can be copied from the lower structure via "drag and drop" into the upper Cardiac folder of the "User" protocols. If you opt to use the Siemens default protocols, you may wish to adapt these to your specific needs.

Fig. 1

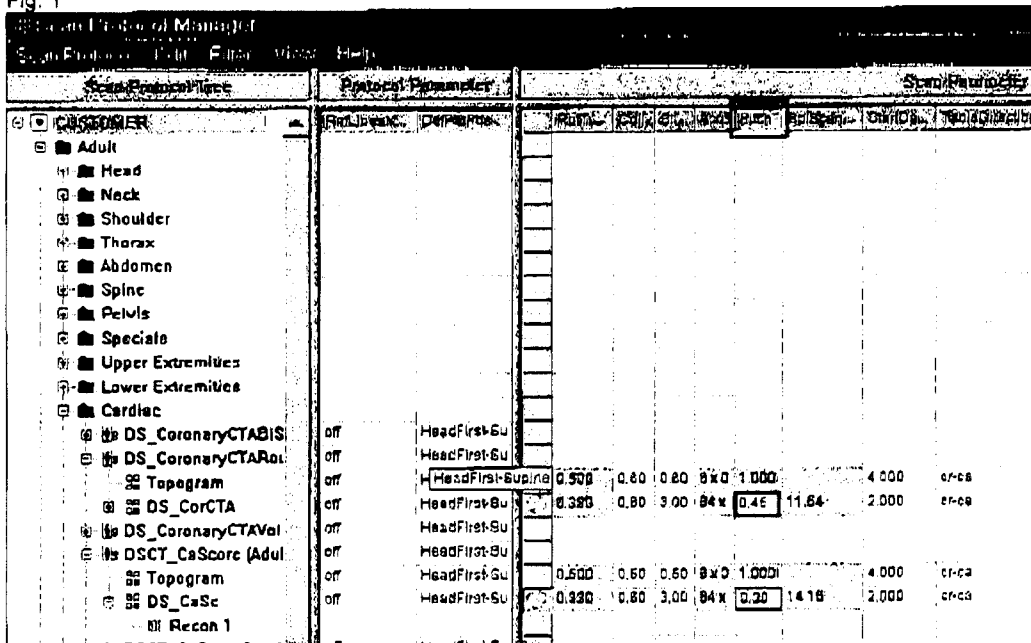


Fig. 1: Screenshot of the Scan Protocol Manager showing a wrong cardio pitch of 0.45 and a correct protocol with a Pitch of 0.2.

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## ***How will this problem be corrected?***

The problem will be corrected with the above mentioned instructions.

We appreciate your compliance with this safety advisory and ask you to instruct your personnel accordingly. Please ensure that this safety advisory is filed with the operating instructions until all effected protocols have been corrected.

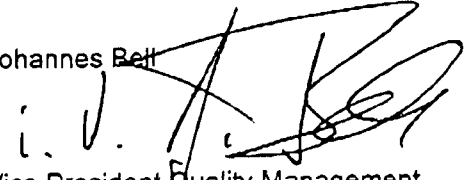
We appreciate your understanding and cooperation. If you have any questions, please call your local Application Specialist or the Uptime Service Center.

Dr. Bernd Ohnesorge



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