

08.03.2007

Customer Advisory Notification

Addressees: User of Philips MammoDiagnost Systems

Addresser: Philips Medical Systems DMC GmbH,
Röntgenstr. 24, 22335 Hamburg

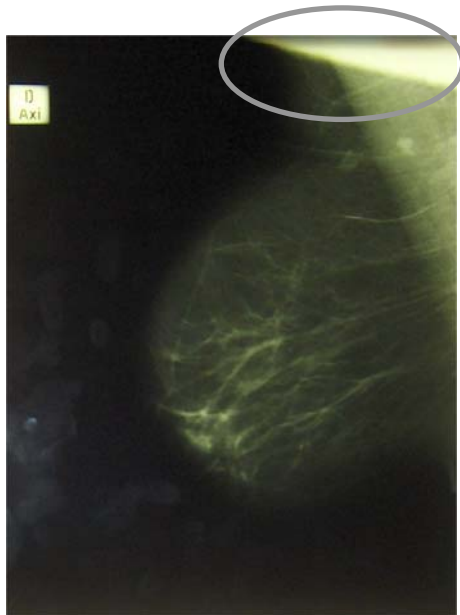
Applies to: All MammoDiagnost Systems

Please make sure that all members of your staff who are using the system are informed about this Customer Information and enclose it in the instructions for use of your system.

Description of the problem:

During our regular quality check we encountered that in rare cases white shadow may appear at the edge of the mammography image. This shadow occurs due to incorrect positioning of the filter wheel in the tube head of the system. If this problem should occur with your system, the affected image might not allow conclusive viewing and in this case has to be re-acquired.

An example of this shadow is shown below:



Solution for the problem:

If your system is affected by this problem, it has to be corrected during an on-site visit by a Philips service engineer. Therefore, we kindly ask that you notify your Philips Service representative immediately in case you observe this problem. This service will be free of charge.

If this error does not occur on your system, no service visit and no further action on your part is needed.

We appreciate your understanding and cooperation with this issue and ask that you insert this letter in your Instruction for Use and inform your personnel accordingly.

In case you need further information or support, please contact your Philips customer support center phone No.(local rate).