

## Philips Medical Systems

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To whom it may concern

Ref: XDB087-070675/BW

Date: 2007-12-13

Mandatory safety notification for Philips  
General X-Ray System types with DSI  $\leq$  rel.  
6.1

Dear Philips Customer,

Philips Medical Systems recently identified an issue in the above-mentioned System types where image mixing of two different patients in one folder or on a printout might occur.

There is no workaround available that can avoid the problem from happening, but the probability that it will happen is very low.

We are aware of the seriousness of this issue and apologize for the inconvenience this may represent.

Philips is developing a system upgrade that corrects this issue.

A structural solution will be issued in the form of a Mandatory Field Change Order (FCO), reference number FCO70800074. The FCO will be released as soon as possible, but no later than by the end of the second week of January 2008. Our Customer Services Department will contact you to schedule implementation of the FCO solution.

We trust we have adequately informed you, and in case of questions please do not hesitate to contact our Customer Services Department.

With kind regards,

 Quality Manager Business Line GXR

