



GE Healthcare

PRODUCT SAFETY NOTIFICATION

540 West Northwest Hwy
Barrington, IL 60010
USA

December 28, 2007

To: Director/Manager of Radiology
Hospital Administrator
Radiology Department

RE: GE Centricity PACS RA1000 Workstation; Software Versions: 2.1.X and 3.0.X and higher

GE Healthcare Integrated IT Solutions (IITS) has recently become aware of a potential safety issue (described below) associated with Centricity PACS RA1000 Workstation Software (all versions 2.1.X and 3.0.X and higher). Please ensure that all potential users in your facility are made aware of this safety notification and the recommended actions.

Safety Issue There is a potential patient safety issue involving the exam notes window, which may be used to provide various patient information including lab results.

The potential safety issue is an incomplete and/or inaccurate display of medically pertinent information. There are four special characters when entered into the exam notes that are not transferred to the preview panel or hard copy printout (greater than (>), less than (<), quotation mark ("), and apostrophe (')). See page two for example.

For example, if a lab result was entered as: GFR < 60, the hardcopy printout and preview panel will read GFR 60. The initial special Character is missing.

Affected Product Details GE Centricity PACS RA1000 Workstation; Software Versions: 2.1.X and 3.0.X and higher
To access the Software Version or Build Number, click on the Utilities icon at the bottom of any monitor to open Utilities menu. Click on the About tab. This contains the software name, version, and build number. You can also contact your Field Service Representative to identify the software version of your product.

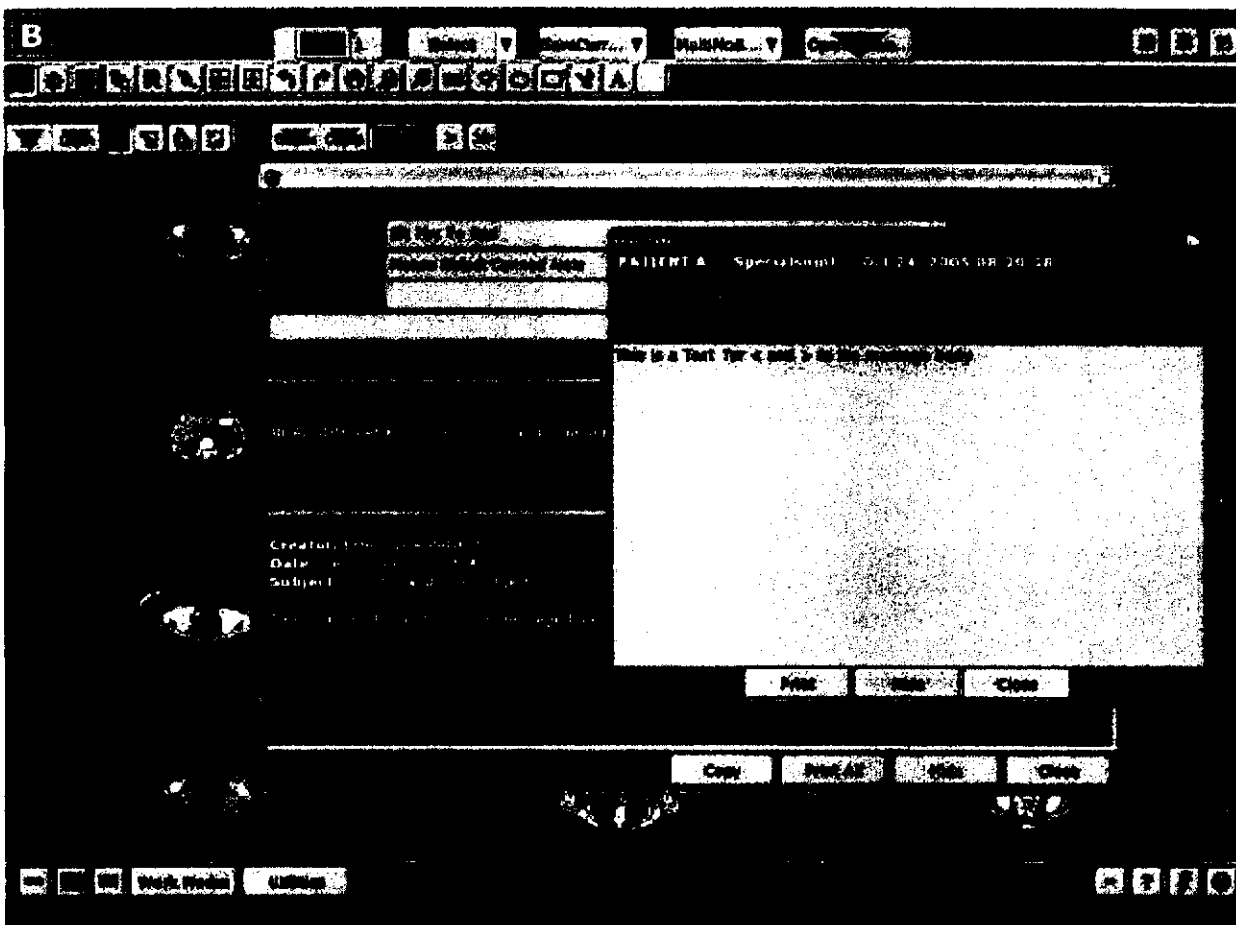
Safety Instructions Do not use the following four special characters (greater than (>), less than (<), quotation mark ("), and apostrophe (')) in the exam notes field in order to prevent any adverse patient events.

For example, if a lab result was entered as: GFR < 60, it should be typed as GFR less than 60.

Product Correction An updated software release will be provided to you to address this issue.

Contact Information Contact your Remote Online Center (ROC), Field Engineer (FE) or the GE Customer Care Center at 800-437-1171.

Exhibit 1



Please be assured that we are constantly making every effort to maintain a high level of safety and quality in our systems. If you have any questions, please contact us immediately.

Please fill out the attached **Customer Reply Form** and Email/Fax to us as indicated in the form.

Thank you,

[Redacted signature]

[Redacted name]
GM, Quality Assurance/Regulatory Affairs
GE Healthcare Integrated IT Solutions
540 W. Northwest Highway