Customer Service Information



Department: AFTER SALES	Subject: TECHNICAL BULLETIN I-053		Date: 26.1.2012
Product: PLANMECA MOBILE BASE	Originator:	Issued by:	

Urgent Field safety notice

Planmeca has been notified about a case in the field where an older design Planmeca Intra Mobile Base has fallen over. The new Planmeca Intra Mobile Base has a more stable design and Planmeca offers to change the old style Mobile Base to the new one. The old Mobile Base has to be returned to Planmeca.

All the Mobile Bases shall be replaced by March 15th, 2012.

There are two options the customer can choose from:

- 1. Change the old Planmeca Mobile Base (10001412) to a Mobile Base (10006271) free or charge.
- 2. Change the old Planmeca Mobile Base (10001412) to a new wall mounted Intra and a wall mounting plate for the old Intra. The Intra attached to old Mobile Base can be installed to the wall with a new wall mounting plate delivered. This is with an exchange price.



Picture 1. New Planmeca Intra Mobile Base (10006271)



Picture 2. Old Planmeca Intra Mobile Base (10001412)

This undersign confirms that this notice has been notified the appropriate Regulatory Agencies.

Quality Director