

How will the issue finally be resolved, and the corrective action be implemented?

This advisory letter is distributed to all affected customers together with an addendum to the operator manual. The addendum contains additional details and illustrations on how to securely attach the footrest to further improve the understanding of handling the foot rest.

Please make sure that all persons operating the system are informed about the content of this letter and the addendum to the operator manual.

We appreciate your understanding and cooperation with this safety advisory notice and ask you to immediately inform your personnel accordingly. Please ensure that this safety advisory notice and the addendum to the operator manual are placed in the system's instructions for use.

If you have sold this device/equipment and it is no longer in your possession, we kindly ask that you forward this safety notice to the new owner of this device/equipment. Please inform us about the new owner of the device/equipment.

Sincerely yours,
Shanghai, November 6th 2023

